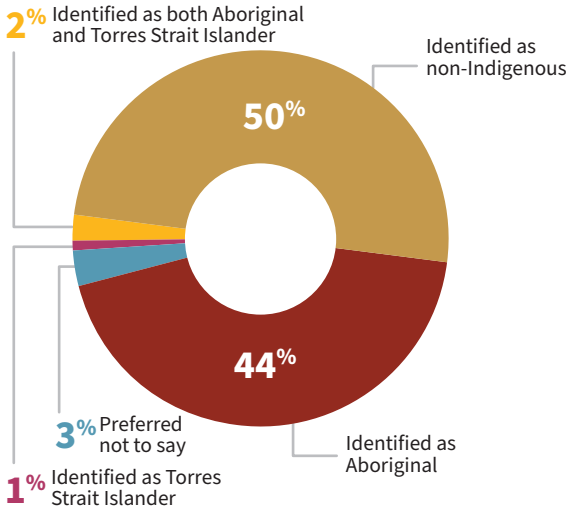


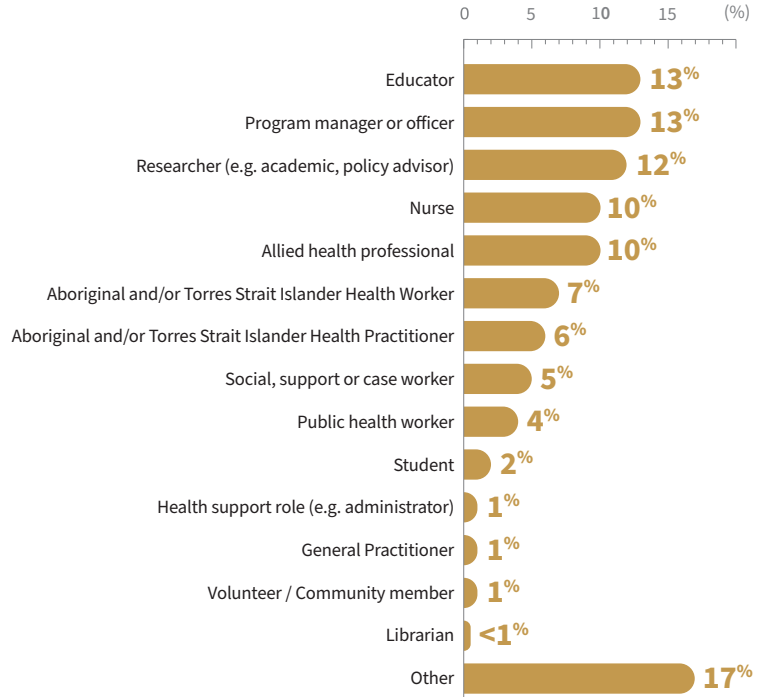


USER DEMOGRAPHICS

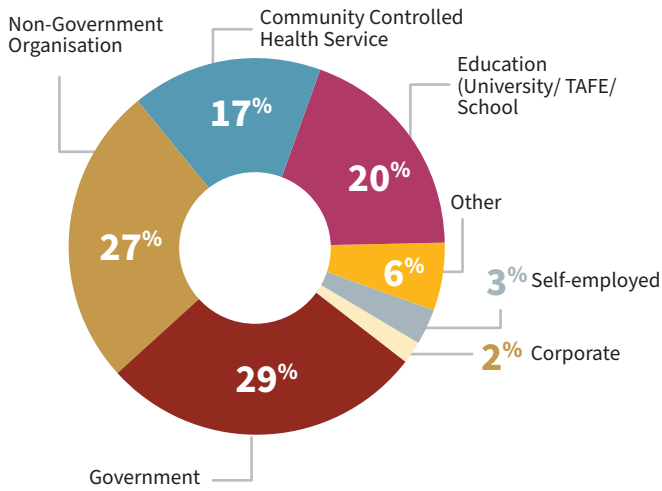
Indigeneity



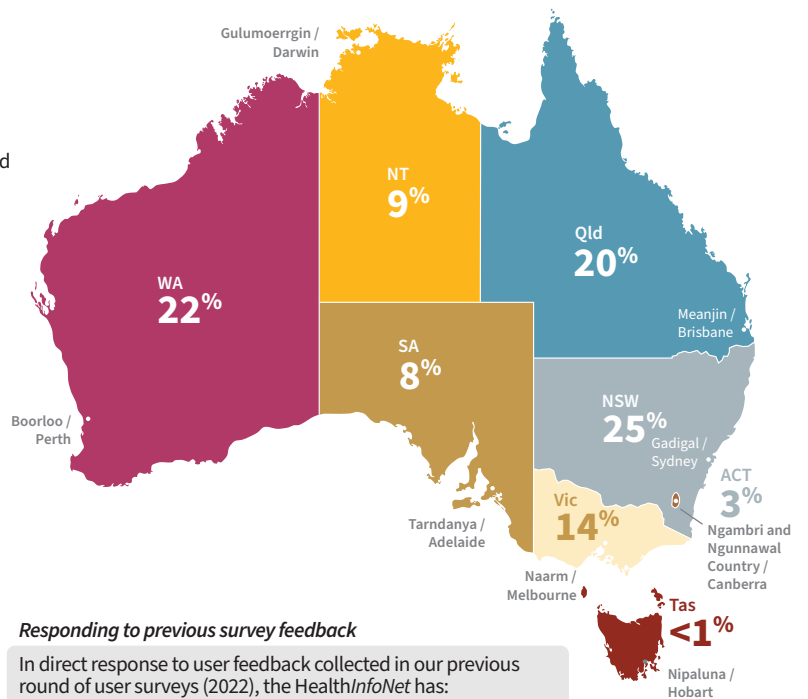
Occupation type



Employer

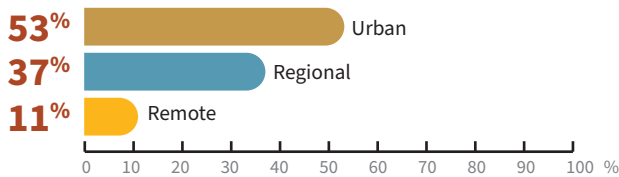


Location of respondents



Note: Only respondents who did not select 'Student' as their main occupation were asked this question.

Remoteness



Responding to previous survey feedback

In direct response to user feedback collected in our previous round of user surveys (2022), the HealthInfoNet has:

- Added the ability for users to identify open access publications
- Added thumbnail images to improve user experience
- Made improvements to the search function of the website
- Created user videos highlighting features of portals.

Technical notes: The Australian Indigenous HealthInfoNet User Survey 2025 ran for three weeks in March 2025. It received 596 valid responses, of which 467 were from people who use the HealthInfoNet website for work purposes. The analysis presented here is of this subset of 467 responses. Due to rounding, the sum of percentages may not equal 100%.

This survey formed part of the HealthInfoNet's Impact and Evaluation Project, which has been approved by the ECU Human Research Ethics Committee (Project number: 18408).

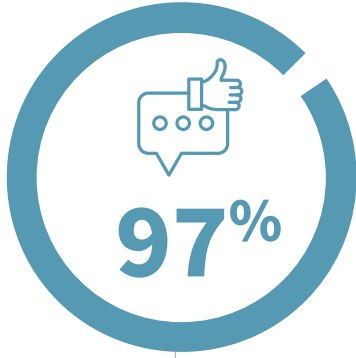
Core funding is provided by the Australian Government Department of Health and Aged Care





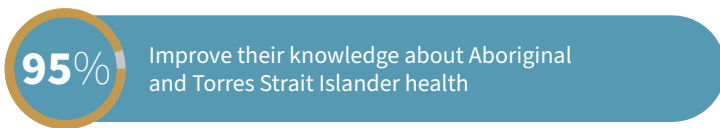
KEY RESULTS

Aboriginal and Torres Strait Islander and non-Indigenous respondents gave similar answers to these questions.

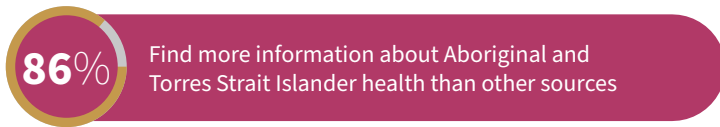


of respondents reported that they were likely to recommend the HealthInfoNet website to others.

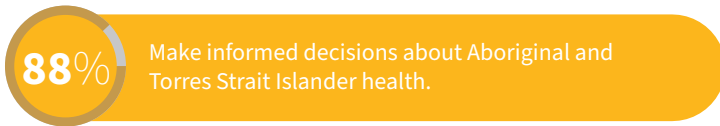
Respondents reported that the HealthInfoNet website helps them to:



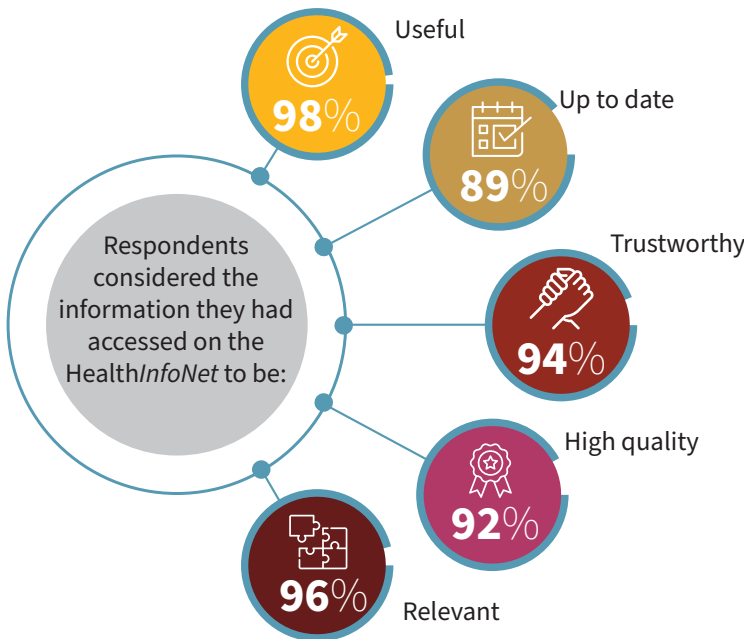
Improve their knowledge about Aboriginal and Torres Strait Islander health



Find more information about Aboriginal and Torres Strait Islander health than other sources



Make informed decisions about Aboriginal and Torres Strait Islander health.



CULTURAL SAFETY



of Aboriginal and/or Torres Strait Islander respondents agreed that the HealthInfoNet is a culturally safe website.

TESTIMONIALS

“ Love this website. Always feel it is extremely culturally informative and makes you feel connected. Very reliable and trustworthy information.

Aboriginal Health Practitioner, NSW

“ This website is an invaluable tool for my work on research and improving cultural safety in healthcare, providing ample, trustworthy information on Indigenous health. I also appreciate the user-friendly design, which allows efficient information retrieval with effective search functions. The extensive training materials are excellent for teaching students about cultural safety, preparing them to provide optimal and culturally respectful care for Indigenous patients.

Aboriginal Researcher, WA

“ I am a nursing student, the Australian Indigenous HealthInfoNet helps me gain a more comprehensive understanding of the experience of First Nations people, and bring cultural sensitivity to my practice.

Non-Indigenous Student, WA

“ I work as a First Nations Engagement Officer and this database of Indigenous services and organisations has been fundamental in my engagement mapping and outreach.

Aboriginal Program Manager, Qld

“ Whenever I am looking for resources related to Indigenous health, such as for a presentation, the HealthInfoNet is the first place I look.

Aboriginal Health Practitioner, Vic

Technical notes: The Australian Indigenous HealthInfoNet User Survey 2025 ran for three weeks in March 2025. It received 596 valid responses, of which 467 were from people who use the HealthInfoNet website for work purposes. The analysis presented here is of this subset of 467 responses. Due to rounding, the sum of percentages may not equal 100%.

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