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**Australian Institute of
Health and Welfare**

*Authoritative information and statistics
to promote better health and wellbeing*

Government-funded specialist homelessness services

**SAAP National Data Collection
annual report
2010–11**

Tasmania

Australian Institute of Health and Welfare
Canberra

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Summary

This publication is one of eight state and territory supplements that accompany the 2010–11 annual report on the use of government-funded specialist homelessness services in Australia (AIHW 2011a). Information to aid readers in interpreting the data is presented in the national report and appendixes (AIHW 2011i).

In line with the national picture, Tasmanian service users:

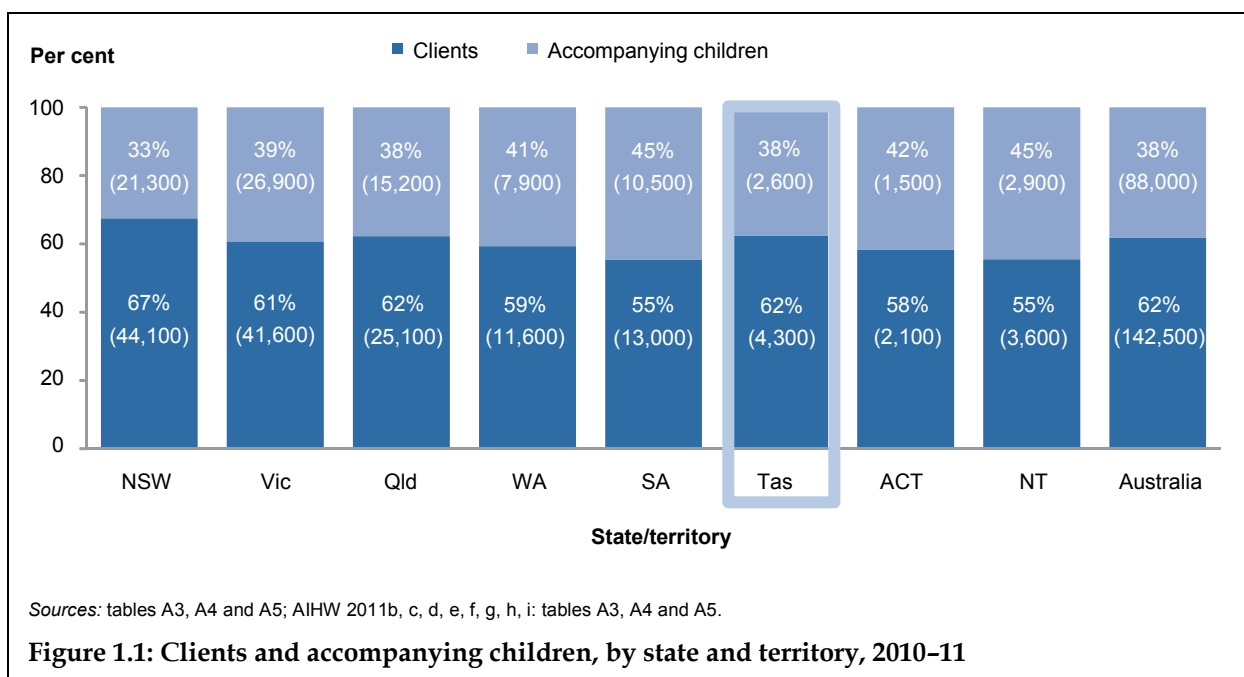
- were mostly female
- were often relatively young
- were mostly non-Indigenous, however, Aboriginal and Torres Strait Islander people were over-represented relative to their population size
- commonly sought support because of issues in their interpersonal relationships – such as the breakdown of a relationship with a family member, spouse or partner – or because of accommodation-related issues
- immediately on exit from support, were most often living in a house or flat; were not employed; and had a government pension or benefit as their main source of income.

Some other points of interest in Tasmania were:

- the rate of use of specialist homelessness services was higher than the national average
- there was a higher proportion of male clients than in other jurisdictions
- seeking support because of accommodation-related issues was relatively high compared with nationally
- the length of support was longer than the national average
- the length of accommodation was shorter than the national average.

1 How many people were supported?

In 2010–11, an estimated 6,800 Tasmanians received support from a government-funded specialist homelessness agency. Of these, 4,300 (62%) were clients and 2,600 (38%) were children accompanying clients (Figure 1.1).



This was equivalent to 1 in 74 people in Tasmania using services – a higher rate of use than the national figure of 1 in 97 people (Table 1.1).

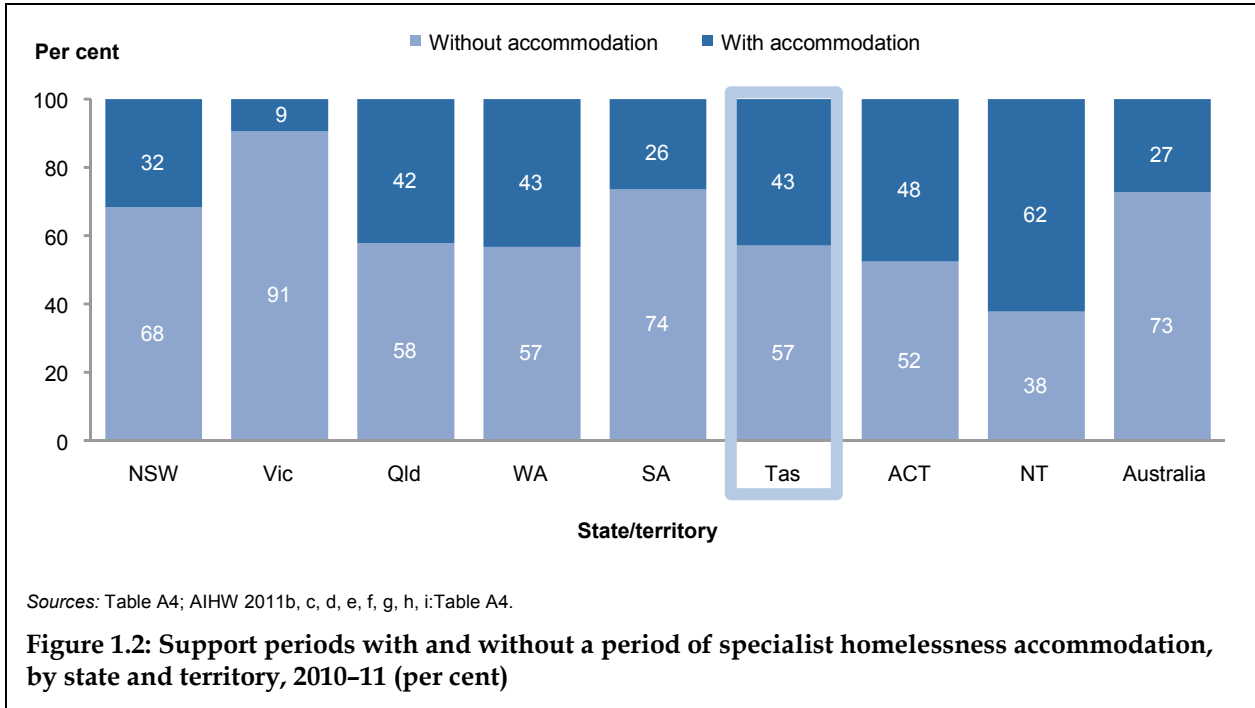
Table 1.1: Rate of service use, by state and territory, 2010-11 (number)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Ratio	1:111	1:81	1:112	1:117	1:70	1:74	1:101	1:36	1:97

Sources: Table A3; AIHW 2011b, c, d, e, f, g, h, i: Table A3.

Most clients and accompanying children had one period of support within the year (tables A3, A4 and A5).

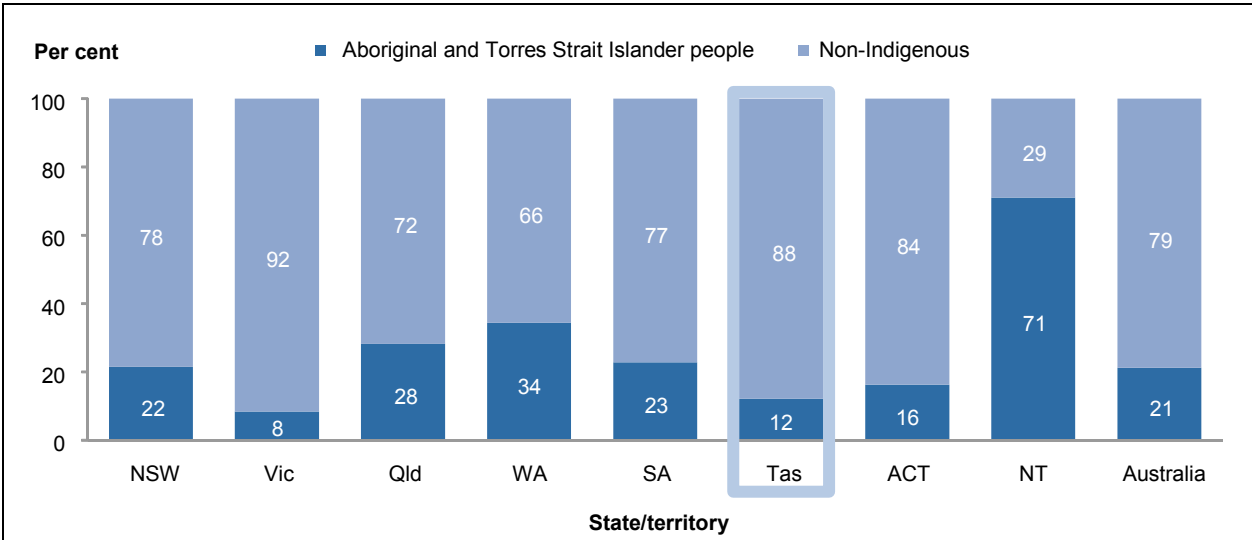
The majority of services delivered in Tasmania were non-accommodation related support services (57%) (Figure 1.2). The remaining 43% of support periods included a period of specialist homelessness accommodation.



2 Who was supported?

Service users in Tasmania were:

- mostly female – 54% of all service users and 56% of clients (Table 2.1). This was lower than that reported nationally. Tasmania had the highest proportion of male clients of all jurisdictions
- relatively young – the average (mean) age of service users was 22 years overall, 31 years for clients, and 6 years for accompanying children (Table 2.2); and the highest rate of use of services was by 15-19 year-olds – an equivalent of 1 in 33 Tasmanians aged 15-19 used services (derived from Table A7)
- mostly non-Indigenous (88%) (Figure 2.1). Aboriginal or Torres Strait Islander people were, however, over-represented relative to their population size – 12% of Tasmanian service users identified as Indigenous compared with 4% of Tasmanians (Figure 2.1; ABS 2009)
- mostly Australian-born (95%) (Table 2.4). The next most common countries of birth were New Zealand and Sudan (Table A15).



Source: Table 2.3.

Figure 2.1: Aboriginal and Torres Strait Islander status, by state and territory, 2010-11 (per cent)

Table 2.1: Sex, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Male	40.9	34.1	43.8	36.4	33.3	44.1	41.7	25.1	37.8
Female	59.1	65.9	56.2	63.6	66.7	55.9	58.3	74.9	62.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Male	50.5	50.6	49.9	49.8	49.8	49.4	51.6	48.9	50.2
Female	49.5	49.4	50.1	50.2	50.2	50.6	48.4	51.1	49.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Male	44.0	40.6	46.1	41.9	40.7	46.1	45.8	35.7	42.5
Female	56.0	59.4	53.9	58.1	59.3	53.9	54.2	64.3	57.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A6, A8, A10; AIHW 2011b, c, d, e, f, g, h, i: tables A6, A8, A10.

Table 2.2: Mean and median age, by state and territory, 2010–11 (number)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Mean	32.5	33.5	32.6	33.5	31.9	31.2	30.7	32.6	32.8
Median	31	32	31	32	30	29	28	31	31
Accompanying children									
Mean	6.4	6.7	6.4	6.0	6.5	6.2	6.0	6.1	6.5
Median	5	6	6	5	6	5	5	5	6
Total									
Mean	24.0	23.0	22.7	22.4	20.5	21.8	20.4	20.8	22.7
Median	21	20	20	20	17	19	18	17	20

Sources: tables A6, A8, A10; AIHW 2011b, c, d, e, f, g, h, i: tables A6, A8, A10.

Table 2.3: Aboriginal and Torres Strait Islander status, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Aboriginal and Torres Strait Islander people	18.2	7.9	24.7	30.1	21.3	10.8	14.1	66.9	18.6
Non-Indigenous	81.8	92.1	75.3	69.9	78.7	89.2	85.9	33.1	81.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Aboriginal and Torres Strait Islander people	28.2	9.3	34.2	40.6	24.7	14.3	19.2	76.3	25.5
Non-Indigenous	71.8	90.7	65.8	59.4	75.3	85.7	80.8	23.7	74.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Aboriginal and Torres Strait Islander people	21.5	8.4	28.3	34.4	22.8	12.1	16.3	71.0	21.2
Non-Indigenous	78.5	91.6	71.7	65.6	77.2	87.9	83.7	29.0	78.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A12, A13, A14; AIHW 2011b, c, d, e, f, g, h, i; tables A12, A13, A14.

Table 2.4: Country of birth, by state and territory, 2010–11 (per cent)

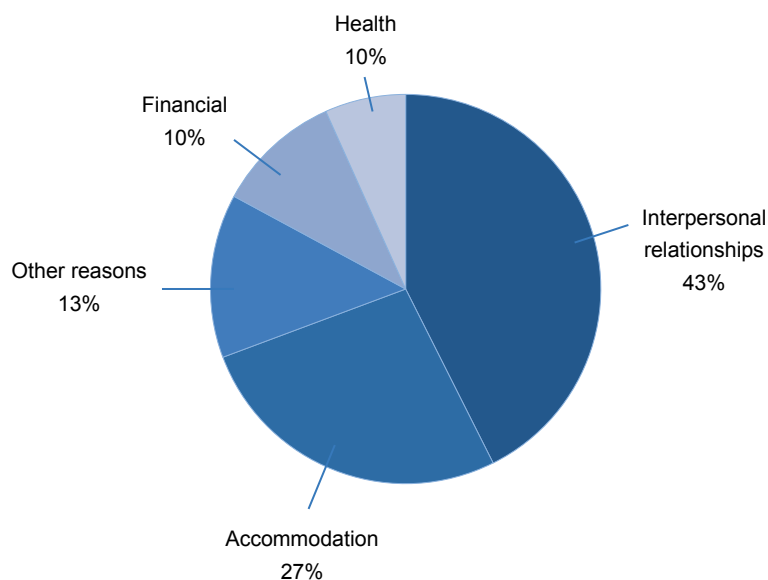
	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Australian-born	83.0	81.7	86.5	78.0	88.4	93.2	79.8	94.1	83.8
Born overseas	17.0	18.3	13.5	22.0	11.6	6.8	20.2	5.9	16.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Australian-born	95.0	94.2	94.9	87.9	95.8	97.6	91.2	97.7	94.3
Born overseas	5.0	5.8	5.1	12.1	4.2	2.4	8.8	2.3	5.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Australian-born	87.0	86.4	89.7	82.0	91.7	94.9	84.6	95.7	87.7
Born overseas	13.0	13.6	10.3	18.0	8.3	5.1	15.4	4.3	12.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A15, A16, A17; AIHW 2011b, c, d, e, f, g, h, i; tables A15, A16, A17.

3 Why do people seek support?

The most common reasons why people sought support in Tasmania were:

- interpersonal relationships issues (43% of support periods) – such as the breakdown of a relationship with a family member, spouse or partner (19%) or domestic or family violence (9%) (Figure 3.1 and Table A19). When compared with the other jurisdictions, seeking support because of relationship or family breakdown was relatively high in Tasmania and seeking support because of domestic or family violence was relatively low (AIHW 2011b, c, d, e, f, g, h, i)
- accommodation-related issues (27%) – such as the persons previous accommodation being unavailable (12%) or being evicted (10%) (Figure 3.1 and Table A19). Seeking support primarily because of accommodation-related issues was the highest nationally (AIHW 2011b, c, d, e, f, g, h, i).



Source: Table 3.1.

Figure 3.1: Main reason for seeking assistance (broad groups), 2010–11 (per cent)

Table 3.1: Support periods: main reason for seeking assistance (broad groups), by state and territory, 2010–11 (per cent support periods)

	NSW	Vic	Qld	WA ^(a)	SA	Tas	ACT ^(b)	NT ^(c)	Australia
Interpersonal relationships	40.9	42.6	31.3	46.7	53.5	42.6	46.1	55.5	42.0
Financial	19.2	19.9	25.3	14.4	6.3	10.4	7.3	6.5	18.2
Accommodation	15.1	22.6	23.0	12.6	22.2	26.7	17.9	15.5	19.7
Health	11.1	5.0	6.6	6.5	4.2	6.7	9.8	6.1	7.1
Other	13.7	9.9	13.8	19.9	13.9	13.6	19.0	16.4	13.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

- (a) The data on reasons for seeking assistance in Western Australia may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.
- (b) The data on reasons for seeking assistance in the Australian Capital Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, problematic drug, alcohol or substance use and mental health issues in the Australian Capital Territory may be under-reported because of the reporting of reasons such as 'dual diagnosis' (in which a person has a co-occurring substance use and mental health disorder) as an 'other' reason for seeking assistance.
- (c) The data on reasons for seeking assistance in the Northern Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

Sources: Table A19; AIHW 2011b, c, d, e, f, g, h, i:Table A19.

4 For how long were people supported?

Tasmanian clients were supported for an average (mean) of 75 days (Figure 4.1). For clients who were accommodated, the average (mean) length of accommodation was 45 days (Figure 4.2). The length of support in Tasmania was longer than the national average. The length of accommodation, however, was shorter.

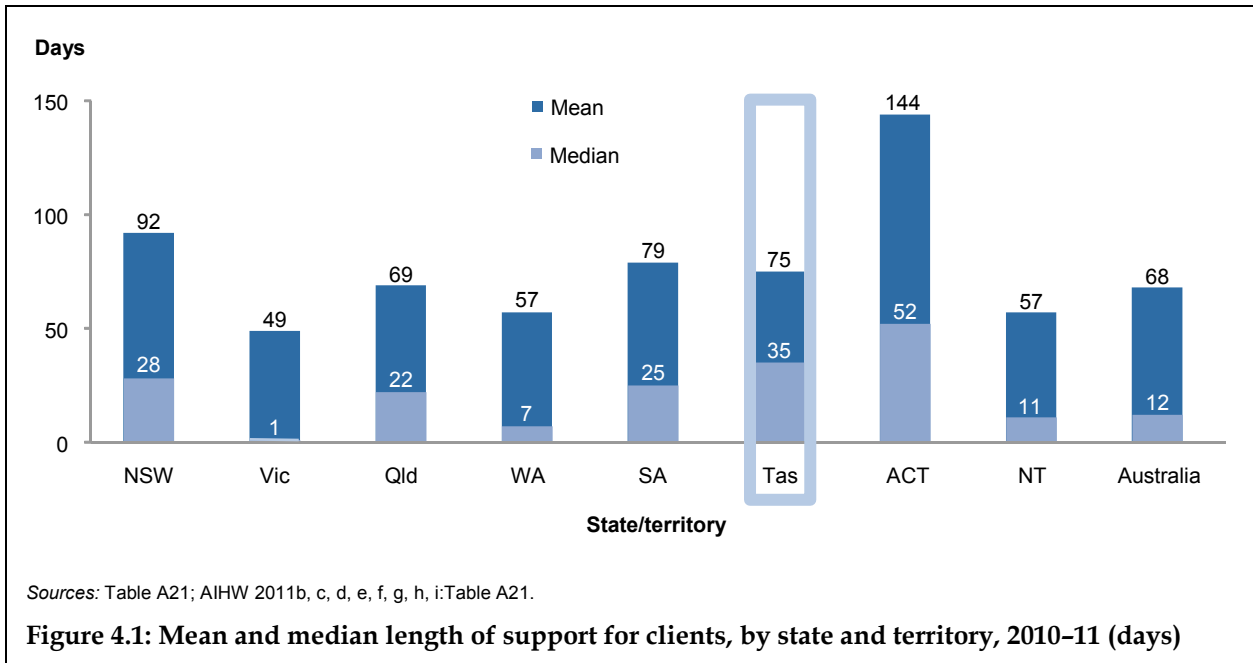


Figure 4.1: Mean and median length of support for clients, by state and territory, 2010-11 (days)

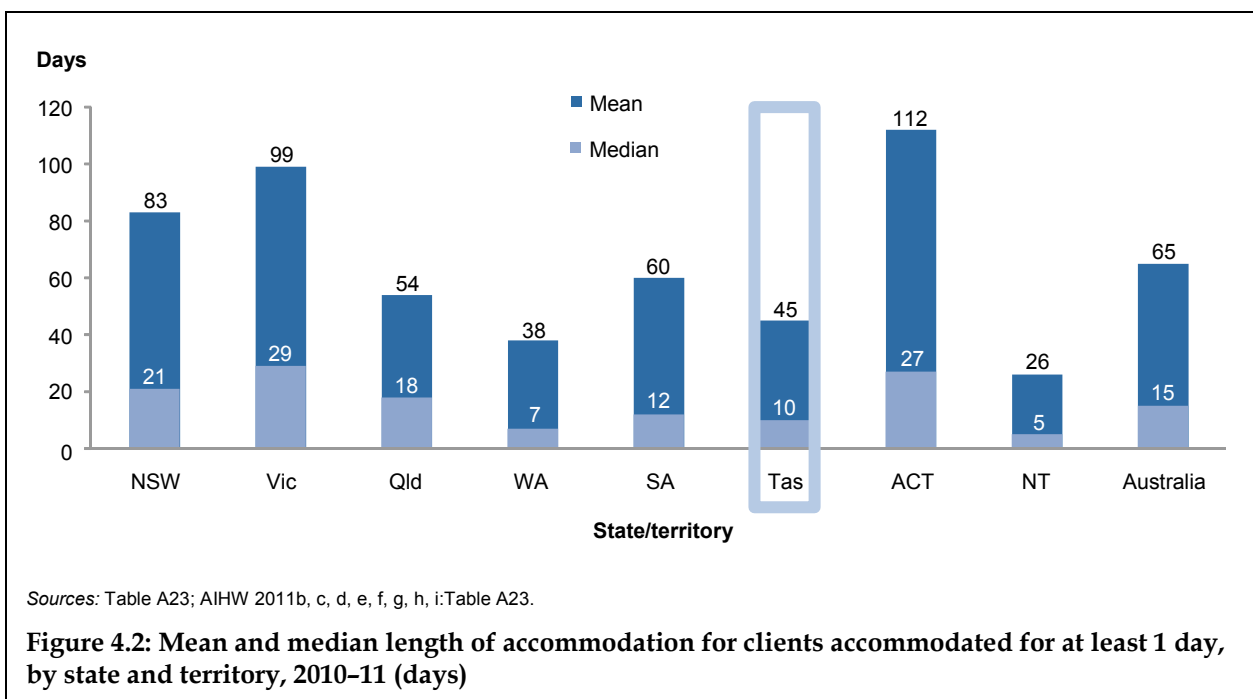


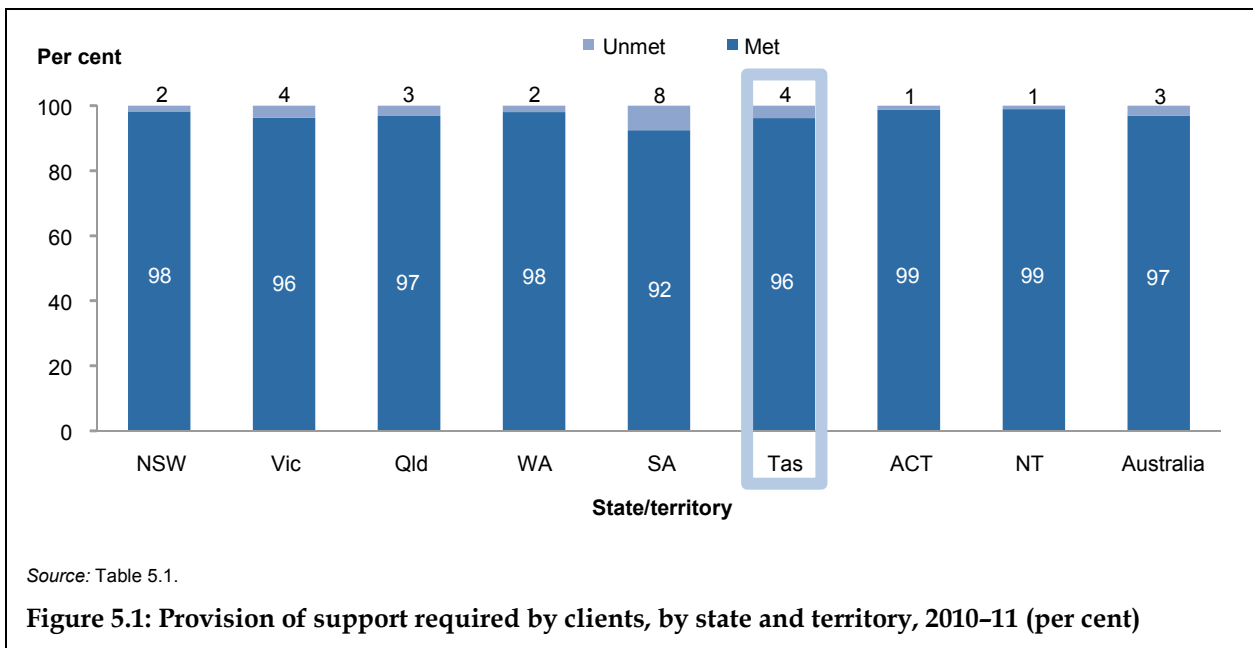
Figure 4.2: Mean and median length of accommodation for clients accommodated for at least 1 day, by state and territory, 2010-11 (days)

5 Were support needs met?

The support needs of Tasmanian service users were generally able to be met:

- the overall needs of clients were met in 96% of cases (Figure 5.1)
- the overall needs of accompanying children were met in 99% of cases (Figure 5.2).

Required support remained unmet in 4% of cases for clients and 1% of cases for children accompanying clients. For both clients and accompanying children, specialist services was the broad type of support that most often remained unmet at the completion of support.



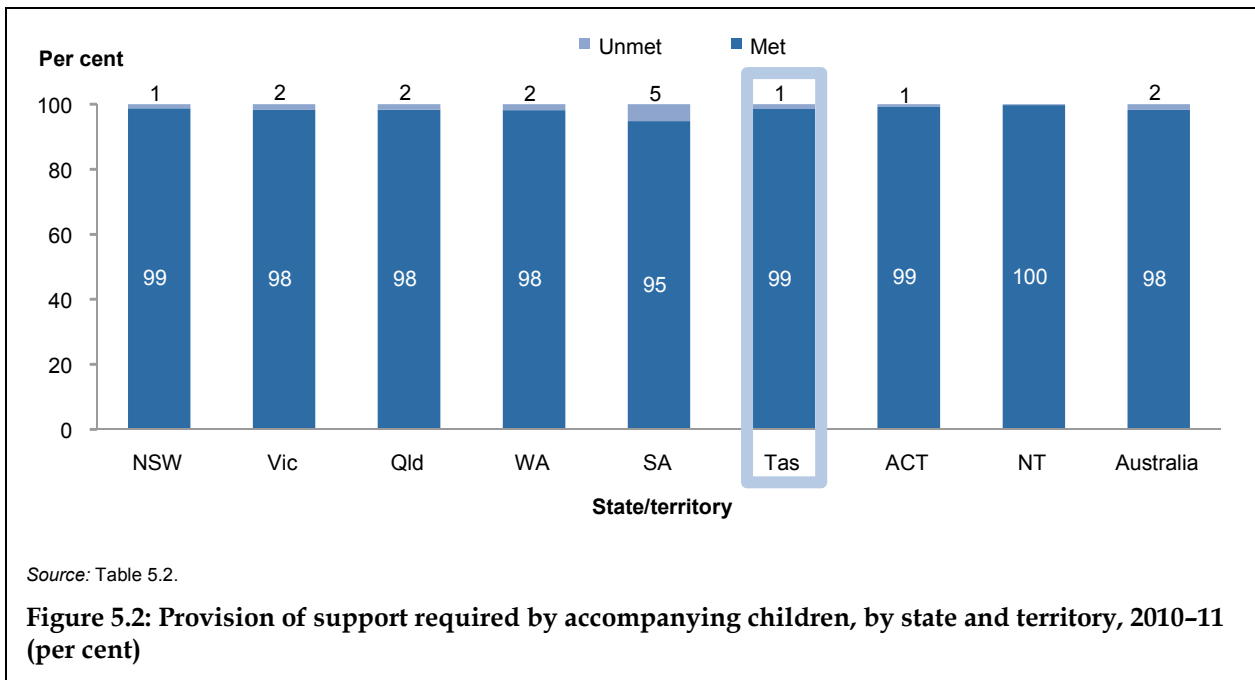


Table 5.1: Provision of support required by clients, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Housing/accommodation									
Met	96.3	92.1	93.5	96.6	84.9	95.1	97.7	96.8	93.4
Unmet	3.7	7.9	6.5	3.4	15.1	4.9	2.3	3.2	6.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Financial/employment									
Met	97.6	96.5	95.9	96.4	84.9	94.3	98.0	98.9	96.0
Unmet	2.4	3.5	4.1	3.6	15.1	5.7	2.0	1.1	4.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Personal support									
Met	99.1	97.5	97.7	98.2	95.3	96.6	99.4	99.5	97.9
Unmet	0.9	2.5	2.3	1.8	4.7	3.4	0.6	0.5	2.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
General support/advocacy									
Met	99.2	98.2	98.8	98.7	97.0	98.0	99.4	99.4	98.6
Unmet	0.8	1.8	1.2	1.3	3.0	2.0	0.6	0.6	1.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Specialist services									
Met	95.4	90.0	92.9	96.2	90.1	79.8	97.6	95.3	93.3
Unmet	4.6	10.0	7.1	3.8	9.9	20.2	2.4	4.7	6.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Basic support/other n.e.s.									
Met	98.9	97.7	98.9	99.5	97.6	98.5	99.7	99.6	98.8
Unmet	1.1	2.3	1.1	0.5	2.4	1.5	0.3	0.4	1.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Met	98.2	96.3	96.9	98.0	92.4	96.2	98.8	98.9	97.0
Unmet	1.8	3.7	3.1	2.0	7.6	3.8	1.2	1.1	3.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A27; AIHW 2011b, c, d, e, f, g, h, i:Table A27.

Table 5.2: Provision of support required by accompanying children, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Accommodation									
Met	96.9	98.5	99.1	98.3	79.8	97.3	99.6	98.9	95.8
Unmet	3.1	1.5	0.9	1.7	20.2	2.7	0.4	1.1	4.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
School liaison/child care									
Met	98.1	95.3	97.0	92.1	97.1	98.2	96.9	100.0	96.9
Unmet	1.9	4.7	3.0	7.9	2.9	1.8	3.1	—	3.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Personal support									
Met	98.8	93.4	96.3	91.9	97.7	96.5	98.5	98.9	97.4
Unmet	1.2	6.6	3.7	8.1	2.3	3.5	1.5	1.1	2.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
General support/advocacy									
Met	99.3	99.0	98.8	98.3	99.4	99.3	99.6	100.0	99.1
Unmet	0.7	1.0	1.2	1.7	0.6	0.7	0.4	—	0.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Specialist services									
Met	97.3	95.3	93.7	97.8	97.9	94.5	98.3	99.9	97.0
Unmet	2.7	4.7	6.3	2.2	2.1	5.5	1.7	0.1	3.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Basic support/other n.e.s.									
Met	99.3	98.9	98.9	99.5	99.0	99.3	99.9	99.9	99.3
Unmet	0.7	1.1	1.1	0.5	1.0	0.7	0.1	0.1	0.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Met	98.7	98.2	98.3	98.1	94.8	98.5	99.3	99.7	98.2
Unmet	1.3	1.8	1.7	1.9	5.2	1.5	0.7	0.3	1.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A30; AIHW 2011b, c, d, e, f, g, h, i:Table A30.

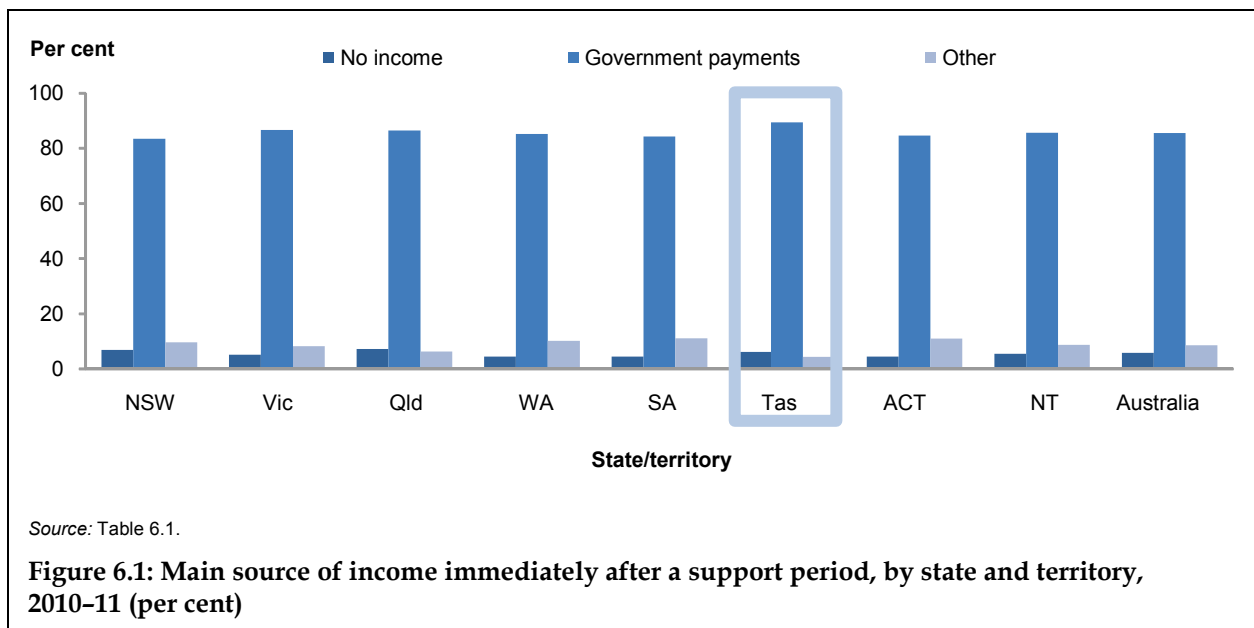
6 What happened after support?

Generally, client circumstances had improved by the completion of a period of support, particularly for those who specifically required assistance with income, employment and housing; and for those supported for longer periods (tables 6.1–6.4 and A32–A41).

Immediately following support, most clients: were unemployed or not in the labour force (91%); were receiving a government pension or benefit as their main source of income (89%); and were living in a house or other dwelling (91%) with some form of tenure (81%) (tables 6.1–6.4).

Compared with the national averages, immediately after support Tasmanian clients reported:

- a relatively high level of government payment as their main source of income (Figure 6.1)
- a relatively low level of income from other sources, such as from wages or salary (Figure 6.1)
- a relatively high level not in the labour force (Figure 6.2)
- a relatively high level renting privately (Figure 6.3).



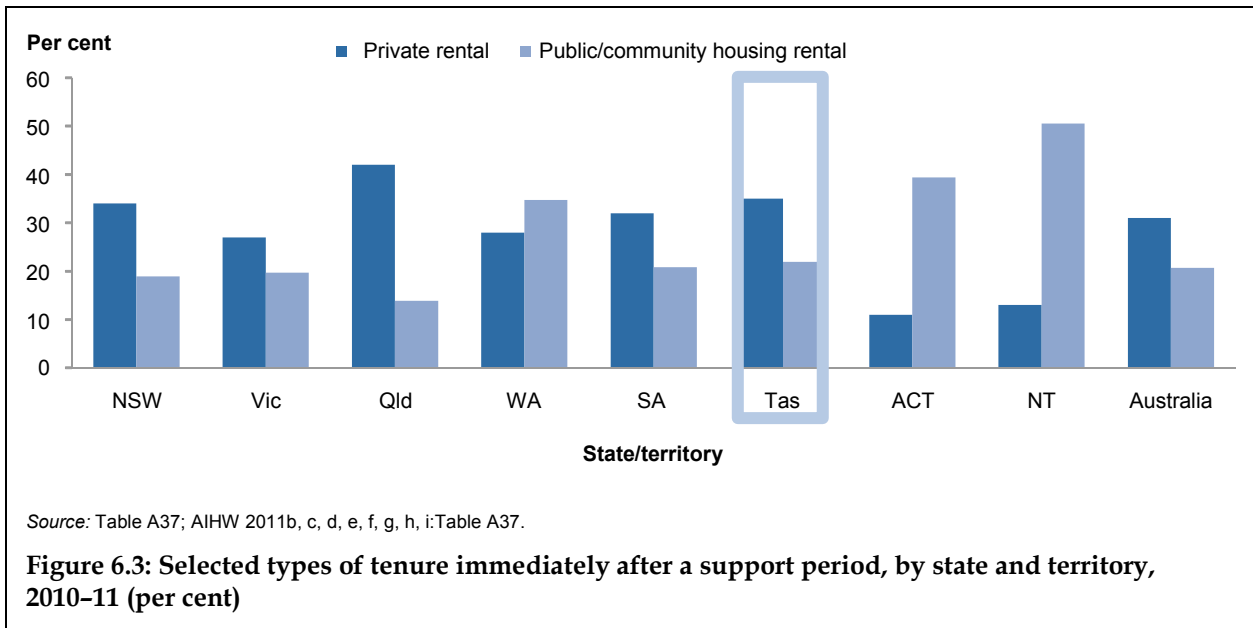
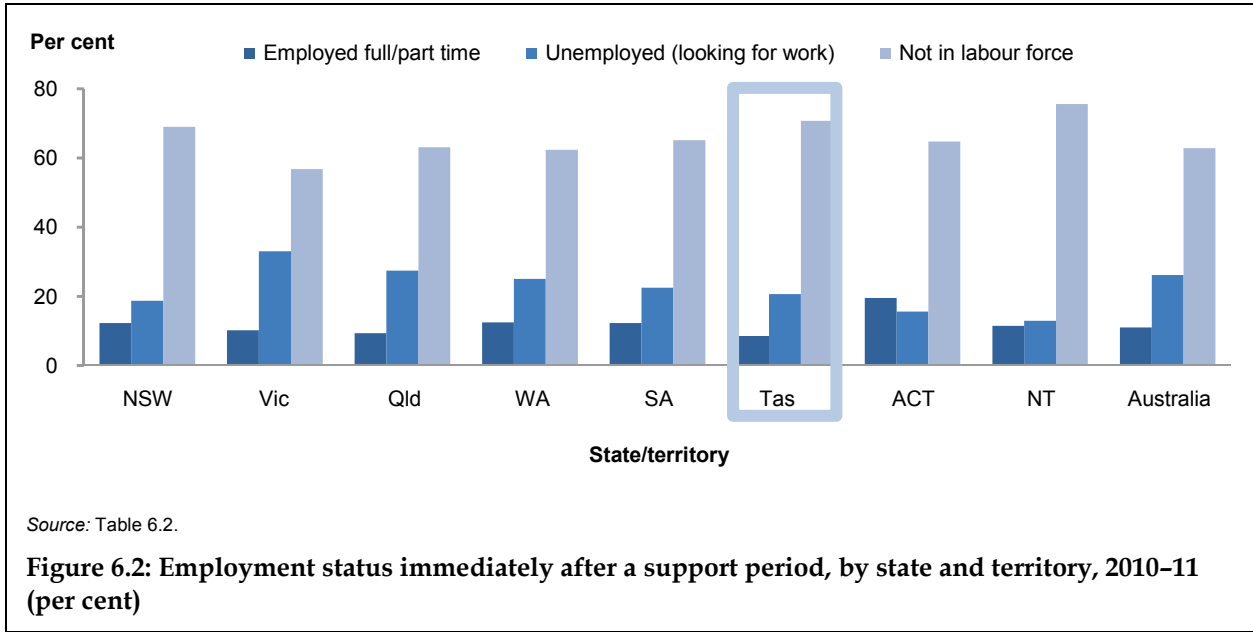


Table 6.1: Closed support periods: main source of income immediately before and after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
No income	9.4	6.8	9.6	7.1	7.0	8.3	10.2	6.4	8.0
Government payments	82.1	84.9	84.8	83.0	82.2	88.1	80.7	85.8	83.9
Other	8.5	8.2	5.5	9.9	10.8	3.6	9.1	7.9	8.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
No income	6.9	5.2	7.3	4.5	4.5	6.2	4.5	5.5	5.9
Government payments	83.4	86.6	86.4	85.2	84.3	89.4	84.6	85.6	85.5
Other	9.7	8.3	6.3	10.2	11.2	4.4	11.0	8.8	8.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A32; AIHW 2011b, c, d, e, f, g, h, i:Table A32.

Table 6.2: Closed support periods: employment status in the week before and after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
Employed full/part time	9.7	9.6	7.6	10.2	10.6	7.4	14.9	10.0	9.4
Unemployed (looking for work)	19.2	32.6	28.8	26.5	22.6	21.6	19.0	14.1	26.5
Not in labour force	71.1	57.8	63.7	63.3	66.8	71.0	66.0	75.9	64.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
Employed full/part time	12.3	10.2	9.4	12.5	12.3	8.6	19.6	11.5	11.0
Unemployed (looking for work)	18.7	33.0	27.4	25.1	22.5	20.7	15.6	13.0	26.2
Not in labour force	69.0	56.8	63.1	62.4	65.1	70.7	64.7	75.6	62.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A34; AIHW 2011b, c, d, e, f, g, h, i:Table A34.

Table 6.3: Closed support periods: type of house/dwelling immediately before and after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
Improvised dwelling/sleeping rough	12.2	11.3	13.2	10.5	8.7	11.7	13.9	11.9	11.6
House/dwelling	81.8	85.6	82.7	86.7	86.3	83.5	75.3	84.7	84.2
Institutional setting	6.0	3.1	4.1	2.8	5.0	4.8	10.8	3.4	4.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
Improvised dwelling/sleeping rough	7.9	6.9	5.9	6.0	2.0	4.7	1.9	4.7	6.3
House/dwelling	86.5	90.9	91.6	90.8	95.1	90.7	92.7	91.4	90.4
Institutional setting	5.6	2.2	2.5	3.2	2.8	4.7	5.4	3.9	3.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A36; AIHW 2011b, c, d, e, f, g, h, i:Table A36.

Table 6.4: Closed support periods: type of tenure immediately after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
SAAP/CAP funded accommodation	12.8	9.1	13.4	7.0	10.2	11.5	18.4	5.0	10.7
No tenure	18.2	17.0	17.6	13.9	15.2	15.4	24.4	14.9	17.0
Tenure	69.0	73.9	69.0	79.1	74.6	73.1	57.2	80.1	72.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
SAAP/CAP funded accommodation	12.7	14.1	16.6	7.5	15.0	11.0	22.9	7.4	13.6
No tenure	12.6	11.6	8.5	9.9	4.9	7.5	6.6	7.0	10.4
Tenure	74.8	74.3	74.9	82.6	80.0	81.5	70.5	85.7	76.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Notes

1. Although the SAAP Agreement and Crisis Accommodation Program have ceased, for continuity in reporting data from the SAAP NDC the terminology and labels of data produced under that agreement have been retained. 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.
2. Accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A37; AIHW 2011b, c, d, e, f, g, h, i:Table A37.

7 Changes over time

Between 2006–07 and 2010–11 there has been:

- a decrease in both the periods of support and the number of people – periods of support from 9,600 to 9,400; and people from 7,000 to 6,800 (Table A3)
- a small decrease in the rate of use of specialist homelessness services – from 1 in 70 Tasmanians to 1 in 74 (Table A3)
- an increase in the need for housing or accommodation-related support – from 70% to 82% of closed support periods (Table A25)
- an increase in the need for advocacy or liaison on behalf of the client to ensure he or she has proper representation and access to services – from 36% to 47% of closed support periods (Table A25).

Appendix—Tas additional tables

Table A1: Funding to agencies, by reporting period, 2006–07 to 2010–11

Reporting period	Funded agencies (number)	Agreement funding (\$'000)	Additional state/territory funding (\$'000)	Total allocation (\$'000)	Mean funding per agency (\$'000)
2006–07	35	13,698	271	13,969	399
2007–08	38	13,434	1,498	14,932	393
2008–09	37	13,730	1,484	15,214	411
2009–10	36	15,539	—	15,539	432
2010–11	37	17,399	—	17,399	470

Notes

1. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
2. Not all funded agencies are required to participate in data collection (see Table A2).
3. Funding to agencies excludes funds not allocated directly to agencies, such as funds allocated for administration and training.
4. 'Agreement funding' refers to funding provided jointly by the Australian Government and the state and territory governments under the following agreements: from 1 July 2006 to 31 December 2008, 'agreement funding' refers to funding provided under the SAAP V Agreement; from 1 January 2009 to 30 June 2009, from 1 July 2009 to 30 June 2010 and from 1 July 2010 to 30 June 2011, 'agreement funding' refers to funding provided under the NAHA.
5. 'Additional state/territory funding' refers to funding provided by the states and territories over and above the amounts determined in the above agreements.
6. Agencies may also receive funding from other sources. This is not included.
7. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Source: Administrative Data Collection.

Table A2: Agency participation rates and records returned with informed consent and valid consent, by reporting period, 2006–07 to 2010–11

Reporting period	Participating agencies ^(a) (number)	Agency participation rate ^(b) (%)	Records returned (number)	Records returned with consent (%)	Records returned with valid consent ^(c) (%)
2006–07	34	100.0	6,759	81.5	78.1
2007–08	36	100.0	6,710	78.0	74.5
2008–09	36	100.0	7,014	80.9	78.0
2009–10	35	100.0	6,155	89.7	87.2
2010–11	33	93.9	5,639	91.2	88.9

(a) 'Participating agencies' refers to the number of agencies that should have been participating in the reference period. Refer to AIHW 2011i:Appendix 5. Not all funded agencies are required to participate in the Client Collection (see Table A1). Consequently, some funded agencies are not included in this table.

(b) 'Agency participation rate' = the number of participating agencies which returned data during the reference period ÷ the total number of participating agencies x 100.

(c) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2011i:Appendix 5).

Notes

1. Table based on records returned from participating agencies during the reference period.
2. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

Table A3: Total support for clients and accompanying children, by reporting period, 2006–07 to 2010–11 (number)

Reporting period	Periods of support	People supported (service users)	Service users per 10,000 population	Rate of service use	Average number of periods of support
2006–07	9,600	7,000	143	1:70	1.37
2007–08	9,600	7,000	143	1:70	1.36
2008–09	10,100	7,200	145	1:69	1.40
2009–10	9,100	6,700	134	1:75	1.35
2010–11	9,400	6,800	134	1:74	1.38

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the population used government-funded specialist homelessness services. The rate is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Period of support figures have been weighted to adjust for agency non-participation.
5. Person figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A4: Support periods and clients, by reporting period, 2006–07 to 2010–11

	2006–07	2007–08	2008–09	2009–10	2010–11
Support periods (number)	6,800	6,700	7,000	6,200	6,000
With accommodation (per cent)	42.7	39.2	38.2	44.2	42.9
Without accommodation (per cent)	57.3	60.8	61.8	55.8	57.1
Daily average support periods (number)	1,200	1,300	1,400	1,200	1,200
Nightly average support periods with accommodation (number)	200	300	300	300	300
Clients (number)	4,700	4,700	4,800	4,500	4,300
Per 10,000 population aged 10+ years ^(a) (number)	110	108	110	100	95
Clients with only one period of support (per cent)	76.3	78.7	77.4	77.2	77.1
Mean number of support periods per client	1.44	1.43	1.45	1.39	1.41

- (a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the population became a client. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 support periods and clients; 100 nightly support periods with accommodation in 2006–07, <50 in 2007–08, 50 in 2008–09, 100 in 2009–10, <50 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A5: Accompanying child support periods and accompanying children, by reporting period, 2006–07 to 2010–11

	2006–07	2007–08	2008–09	2009–10	2010–11
Accompanying child support periods (number)	2,800	2,900	3,100	2,900	3,400
With accommodation ^(a) (per cent)	44.6	40.4	39.9	42.7	40.5
Without accommodation (per cent)	55.4	59.6	60.1	57.3	59.5
Daily average accompanying child support periods (number)	600	700	900	800	900
Nightly average accompanying child support periods with accommodation (number)	200	200	200	200	200
Accompanying children (number)	2,300	2,400	2,400	2,300	2,600
Per 10,000 population aged 0–17 years ^(b) (number)	195	200	201	192	216
Accompanying children with only one period of support (per cent)	85.2	84.7	82.3	83.6	81.6
Mean number of accompanying child support periods per accompanying child	1.23	1.22	1.31	1.29	1.34

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the population accompanied a client. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 accompanying child support periods and children; <50 nightly accompanying child support periods with accommodation in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A6: Service users: age by sex, 2010–11 (per cent)

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	18.0	18.7	39.0	34.7	36.7	2,500
15–19 years	6.0	9.4	13.1	17.4	15.4	1,000
20–24 years	3.5	6.1	7.6	11.4	9.6	700
25–29 years	3.2	4.7	7.0	8.8	7.9	500
30–34 years	3.5	4.0	7.7	7.5	7.6	500
35–39 years	3.6	3.4	7.8	6.3	7.0	500
40–44 years	2.9	2.6	6.2	4.9	5.5	400
45–49 years	2.1	2.0	4.6	3.8	4.1	300
50–54 years	1.4	1.4	3.1	2.5	2.8	200
55–59 years	0.8	0.5	1.6	0.9	1.2	100
60–64 years	0.5	0.5	1.2	0.9	1.0	100
65 years and over	0.6	0.6	1.3	1.1	1.2	100
<i>Total</i>	<i>46.1</i>	<i>53.9</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	3,100	3,700	3,100	3,700	..	6,800
Mean age (years)	22.1	21.6	..	21.8
Median age (years)	19	19	..	19

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A7: Service users: rate per 10,000 population by age and sex and mean and median age by sex, by reporting period, 2006–07 to 2010–11

Reporting period	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	Mean age (years)	Median age (years)
Male									
2006–07	220	248	210	175	56	11	138	23.5	21
2007–08	236	234	191	179	57	11	139	23.3	21
2008–09	236	226	176	177	55	15	137	23.4	21
2009–10	222	236	162	162	57	13	129	23.6	21
2010–11	244	228	145	148	48	11	126	22.1	19
Female									
2006–07	243	413	284	165	46	8	147	22.2	20
2007–08	253	399	260	165	48	9	146	22.3	19
2008–09	256	397	314	182	46	9	153	22.5	20
2009–10	243	357	272	162	42	10	139	22.1	20
2010–11	269	376	271	158	42	9	143	21.6	19
Total									
2006–07	231	328	247	170	51	10	143	22.8	20
2007–08	245	314	225	172	52	9	143	22.8	20
2008–09	246	309	244	180	51	12	145	23.0	20
2009–10	232	295	216	162	49	11	134	22.8	20
2010–11	256	300	206	153	45	10	134	21.8	19

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A8: Clients: age by sex, 2010–11 (per cent)

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	0.8	1.7	1.8	3.0	2.5	100
15–19 years	7.8	12.8	17.8	22.9	20.7	900
20–24 years	5.6	9.8	12.7	17.5	15.4	700
25–29 years	5.1	7.6	11.7	13.6	12.7	500
30–34 years	5.7	6.4	12.9	11.5	12.1	500
35–39 years	5.8	5.4	13.1	9.7	11.2	500
40–44 years	4.6	4.2	10.4	7.5	8.8	400
45–49 years	3.4	3.3	7.6	5.9	6.6	300
50–54 years	2.3	2.2	5.2	3.9	4.5	200
55–59 years	1.2	0.8	2.7	1.4	2.0	100
60–64 years	0.9	0.8	2.0	1.5	1.7	100
65 years and over	1.0	0.9	2.2	1.7	1.9	100
<i>Total</i>	<i>44.1</i>	<i>55.9</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	1,900	2,400	1,900	2,400	..	4,300
Mean age (years)	33.0	29.7	..	31.2
Median age (years)	32	27	..	29

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Clients aged 0–17 years: 600 (200 males, 400 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A9: Clients: rate per 10,000 population aged 10 years and over by age and sex and mean and median age of all clients by sex, by reporting period, 2006–07 to 2010–11

Reporting period	Clients aged 10+ years							All clients	
	10–14 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	Mean age (years)	Median age (years)
Male									
2006–07	17	193	210	175	56	11	104	32.6	31
2007–08	20	196	191	179	57	11	103	32.7	32
2008–09	22	188	176	177	55	15	101	33.0	32
2009–10	22	192	162	162	57	13	95	33.0	32
2010–11	9	185	145	148	48	11	86	33.0	32
Female									
2006–07	35	372	284	165	46	8	115	29.5	26
2007–08	51	344	260	165	48	9	112	29.7	27
2008–09	43	344	314	182	46	9	119	29.7	27
2009–10	23	314	272	162	42	10	105	29.8	27
2010–11	25	321	271	158	42	9	104	29.7	27
Total									
2006–07	26	280	247	170	51	10	110	31.0	29
2007–08	35	268	225	172	52	9	108	31.1	29
2008–09	32	263	244	180	51	12	110	31.2	29
2009–10	22	251	216	162	49	11	100	31.3	29
2010–11	17	251	206	153	45	10	95	31.2	29

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A10: Accompanying children: age, by sex, 2010–11 (per cent)

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	23.8	21.4	48.2	42.2	45.2	1,200
5–9 years	13.0	13.7	26.4	27.1	26.8	700
10–14 years	9.6	11.9	19.3	23.5	21.4	600
15–17 years	3.0	3.6	6.1	7.1	6.6	200
<i>Total</i>	49.4	50.6	100.0	100.0	100.0	..
Total (number)	1,300	1,300	1,300	1,300	..	2,600
Mean age (years)	5.9	6.6	..	6.2
Median age (years)	5	6	..	5

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A11: Accompanying children: rate per 10,000 population aged 0–17 years by age and mean and median age, by reporting period, 2006–07 to 2010–11

Reporting period	0–4 years	5–9 years	10–14 years	15–17 years	Total	Mean age (years)	Median age (years)
2006–07	349	192	136	78	195	6.2	5
2007–08	339	206	144	76	200	6.2	5
2008–09	341	194	152	75	201	6.2	5
2009–10	328	190	132	73	192	6.0	5
2010–11	345	223	166	81	216	6.2	5

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A12: Service users: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
Male					
Aboriginal and Torres Strait Islander people	13.2	11.0	11.3	11.2	10.8
Non-Indigenous	86.8	89.0	88.7	88.8	89.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,100	3,100	3,100	3,000	3,000
Female					
Aboriginal and Torres Strait Islander people	12.4	12.9	12.9	14.3	13.2
Non-Indigenous	87.6	87.1	87.1	85.7	86.8
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,400	3,400	3,600	3,300	3,400
Total					
Aboriginal and Torres Strait Islander people	12.7	12.0	12.2	12.8	12.1
Non-Indigenous	87.3	88.0	87.8	87.2	87.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	6,500	6,500	6,700	6,300	6,400

Notes

1. Number excluded due to errors and omissions (weighted): 500 in 2006–07; 500 in 2007–08; 500 in 2008–09; 400 in 2009–10; 400 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A13: Clients: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
Male					
Aboriginal and Torres Strait Islander people	10.4	8.4	10.2	9.1	9.8
Non-Indigenous	89.6	91.6	89.8	90.9	90.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	2,000	2,100	2,000	2,000	1,800
Female					
Aboriginal and Torres Strait Islander people	10.8	12.1	12.0	12.1	11.6
Non-Indigenous	89.2	87.9	88.0	87.9	88.4
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	2,400	2,300	2,500	2,300	2,200
Total					
Aboriginal and Torres Strait Islander people	10.6	10.4	11.2	10.7	10.8
Non-Indigenous	89.4	89.6	88.8	89.3	89.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	4,400	4,400	4,500	4,200	4,000

Notes

1. Number excluded due to errors and omissions (weighted): 300 in 2006–07; 300 in 2007–08; 300 in 2008–09; 200 in 2009–10; 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A14: Accompanying children: Aboriginal and Torres Strait Islander status, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
Aboriginal and Torres Strait Islander people	17.3	15.3	14.3	17.1	14.3
Non-Indigenous	82.7	84.7	85.7	82.9	85.7
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	2,100	2,200	2,200	2,100	2,400

Notes

1. Number excluded due to errors and omissions (weighted): 200 in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A15: Service users: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(a)	2008–09	2009–10 ^(b)	2010–11
Australia (including external territories)	93.7	93.8	93.4	95.1	94.9
New Zealand	0.8	0.6	0.7	0.6	0.5
Sudan	1.3	1.2	1.3	0.7	0.5
Ethiopia	0.1	0.2	0.4	0.3	0.5
England	0.4	0.5	0.4	0.3	0.4
Other	3.7	3.7	3.7	97.0	3.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	6,700	6,700	6,900	6,500	6,600

(a) In 2006–07 and 2007–08 the 5 most common countries of birth were Australia, Sudan, New Zealand, Sierra Leone and England (with varying orders of precedence).

(b) In 2009–10, the 5 most common countries of birth were Australia, Sudan, New Zealand, 'United Kingdom (not further defined)' and England.

Notes

1. Number excluded due to errors and omissions (weighted): 300 in 2006–07; 400 in 2007–08; 300 in 2008–09; 200 in 2009–10; 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A16: Clients: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(b)	2008–09 ^(c)	2009–10	2010–11
Australia (including external territories)	92.4	92.5	92.1	93.3	93.2
New Zealand	1.1	0.8	0.9	0.9	0.8
Sudan	1.3	1.3	1.2	0.9	0.7
United Kingdom (not further defined)	0.2	0.2	0.3	0.5	0.5
England	0.6	0.7	0.6	0.5	0.5
Other	4.4	4.6	4.9	3.9	4.3
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	4,500	4,500	4,700	4,400	4,200

(a) In 2006–07 the 5 most common countries of birth were Australia, Sudan, New Zealand, Sierra Leone and England.

(b) In 2007–08 the 5 most common countries of birth were Australia, Sudan, New Zealand, England and Burundi.

(c) In 2008–09 the 5 most common countries of birth were Australia, Sudan, New Zealand, Ethiopia and England.

Notes

1. Number excluded due to errors and omissions (weighted): 200 in 2006–07; 200 in 2007–08; 200 in 2008–09; 100 in 2009–10; 100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A17: Accompanying children: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(b)	2008–09 ^(c)	2009–10 ^(d)	2010–11
Australia (including external territories)	96.4	96.4	96.3	98.8	97.6
Ethiopia	—	—	0.1	0.1	0.5
Sudan	1.1	1.2	1.5	0.1	0.3
Indonesia	0.1	—	—	—	0.3
Congo	—	—	0.2	—	0.2
Other	2.3	2.5	1.9	1.1	1.0
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	2,200	2,200	2,200	2,200	2,400

(a) In 2006–07 the 5 most common countries of birth were Australia, Sudan, Sierra Leone, Philippines and China.

(b) In 2007–08 the 5 most common countries of birth were Australia, Sudan, Egypt, Sierra Leone and Burundi.

(c) In 2008–09 the 5 most common countries of birth were Australia, Sudan, India, Sierra Leone and Egypt.

(d) In 2009–10 the 5 most common countries of birth were Australia, Egypt, South Africa, Malaysia and New Zealand.

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.

2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A18: Support periods: client group, by reporting period, 2006–07 to 2010–11 (per cent)

Client group	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	14.2	14.3	13.7	13.6	12.9
Male alone, 25+	27.5	28.0	25.9	27.2	24.5
Female alone, under 25	15.0	14.2	14.8	12.8	14.1
Female alone, 25+	11.5	11.6	12.3	11.2	11.0
Couple no children	5.8	4.4	4.4	4.9	4.7
Couple with children	3.9	4.1	4.9	5.9	5.4
Male with children	2.4	2.6	2.6	2.6	2.6
Female with children	19.5	20.0	20.7	21.0	23.6
Other	0.3	0.7	0.6	0.8	1.1
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	6,700	6,600	6,900	6,100	5,900

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.

2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A19: Support periods: main reason for seeking assistance, by reporting period, 2006–07 to 2010–11 (per cent)

Main reason for seeking assistance	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Interpersonal relationships</i>	42.1	42.6	44.3	40.2	42.6
Time out from family/other situation	5.4	5.1	6.3	6.8	8.1
Relationship/family breakdown	19.3	19.4	19.9	18.8	19.2
Interpersonal conflict	5.0	4.8	4.6	4.6	5.1
Sexual abuse	1.8	2.1	3.6	0.6	0.3
Domestic/family violence	8.9	9.8	8.5	8.2	8.7
Physical/emotional abuse	1.7	1.3	1.4	1.1	1.2
<i>Financial</i>	12.1	11.5	9.9	10.2	10.4
Gambling	0.3	0.2	0.3	0.1	0.1
Budgeting problems	2.9	3.4	3.4	3.0	3.2
Rent too high	1.5	1.2	1.4	1.5	1.5
Other financial difficulty	7.3	6.6	4.8	5.5	5.5
<i>Accommodation</i>	24.5	25.6	26.9	29.6	26.7
Overcrowding issues	3.7	3.4	3.6	4.0	3.1
Eviction/asked to leave	10.5	9.0	10.1	12.3	9.8
Emergency accommodation ended	1.6	1.7	2.1	2.0	1.7
Previous accommodation ended	8.7	11.6	11.1	11.2	12.0
<i>Health</i>	6.9	6.6	6.0	6.4	6.7
Mental health issues	2.6	1.8	2.1	2.3	2.4
Problematic drug/alcohol/substance use	2.7	3.5	2.6	2.8	2.6
Psychiatric illness	0.5	0.3	0.2	0.4	0.9
Other health issues	1.1	1.0	1.1	1.0	0.8
<i>Other reasons</i>	14.5	13.6	12.9	13.6	13.6
Gay/lesbian/transgender issues	—	0.1	—	—	—
Recently left institution	2.0	2.0	2.6	1.9	2.4
Recent arrival to area with no means of support	4.4	4.0	3.9	4.5	3.7
Itinerant	4.6	4.2	3.6	3.9	3.8
Other	3.4	3.3	2.8	3.4	3.7
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	6,600	6,600	6,900	6,100	5,900

Notes

1. Number excluded due to errors and omissions (weighted): 200 in 2006–07; 200 in 2007–08; 200 in 2008–09; 100 in 2009–10; 100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A20: Support periods: main reason for seeking assistance, by client group, 2010–11 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Interpersonal relationships</i>	49.4	26.1	62.4	44.4	22.0	17.3	36.7	54.3	19.8
Time out from family/ other situation	20.2	4.4	12.4	5.3	8.6	5.3	1.6	4.8	10.7
Relationship/family breakdown	23.1	14.6	34.7	18.2	6.8	5.1	27.9	17.6	3.6
Interpersonal conflict	4.1	5.6	7.3	6.9	4.8	5.3	2.4	3.7	—
Sexual abuse	0.2	—	0.1	0.5	—	—	1.6	0.8	—
Domestic/family violence	1.5	0.9	6.4	11.5	0.4	1.6	2.4	25.3	3.7
Physical/emotional abuse	0.5	0.6	1.4	2.0	1.4	—	0.8	2.1	1.8
<i>Financial</i>	3.8	12.2	4.8	12.4	14.6	18.0	16.0	11.2	19.1
Gambling	—	0.4	—	—	—	—	—	0.1	—
Budgeting problems	0.9	4.1	0.7	3.6	5.3	4.4	5.6	4.1	1.8
Rent too high	0.3	1.2	1.4	1.7	2.1	4.0	1.6	1.9	2.7
Other financial difficulty	2.6	6.5	2.7	7.1	7.1	9.6	8.8	5.1	14.5
<i>Accommodation</i>	24.4	23.0	24.4	24.9	41.5	42.8	27.5	27.6	24.5
Overcrowding issues	1.5	1.2	2.9	1.5	5.5	7.9	3.9	5.5	1.8
Eviction/asked to leave	9.8	6.7	8.9	9.7	13.8	19.4	9.9	10.6	15.4
Emergency accommodation ended	3.0	1.9	2.0	1.1	2.1	0.4	—	1.2	—
Previous accommodation ended	10.2	13.3	10.6	12.5	20.1	15.1	13.6	10.2	7.4
<i>Health</i>	3.4	15.0	2.6	9.1	4.2	4.0	7.9	2.5	5.4
Mental health issues	1.8	5.1	1.3	4.0	—	0.8	0.8	0.9	3.7
Problematic drug/ alcohol/substance use	0.7	7.5	0.4	1.9	1.7	1.2	4.7	0.6	—
Psychiatric illness	0.5	1.8	0.6	1.9	0.4	0.4	0.7	0.1	—
Other health issues	0.3	0.6	0.3	1.3	2.1	1.5	1.6	0.9	1.8
<i>Other reasons</i>	18.9	23.7	5.9	9.2	17.7	17.9	11.9	4.4	31.1
Gay/lesbian/ transgender issues	—	—	—	0.2	—	—	—	—	—
Recently left institution	3.8	4.9	0.9	1.8	2.5	1.2	4.1	0.4	—
Recent arrival to area with no means of support	4.2	5.3	0.6	2.5	6.5	8.7	5.5	1.9	14.2
Itinerant	7.3	6.9	1.7	2.3	4.5	1.5	0.7	0.7	15.2
Other	3.6	6.7	2.6	2.4	4.2	6.5	1.6	1.4	1.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	800	1,400	800	600	300	300	200	1,400	100

Notes

1. Number excluded due to errors and omissions (weighted): 200.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A21: Closed support periods: length of support, by reporting period, 2006–07 to 2010–11 (per cent)

Length of support	2006–07	2007–08	2008–09	2009–10	2010–11
1 week or less	22.7	24.0	25.0	23.4	25.9
>1 week–1 month	15.1	15.5	16.7	18.4	18.7
>1–3 months	44.6	38.9	34.5	35.2	32.8
>3–6 months	10.9	13.3	12.9	13.9	13.7
>6 months	6.7	8.3	11.0	9.1	9.0
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	5,600	5,500	5,700	5,100	5,100
Mean length (days)	66	68	81	76	75
Median length (days)	35	36	37	39	35

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A22: Closed support periods: mean and median length of support by client group, by reporting period, 2006–07 to 2010–11 (days)

Client group	Mean					Median				
	2006–07	2007–08	2008–09	2009–10	2010–11	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	50	36	50	53	57	30	19	22	19	14
Male alone, 25+	53	54	58	71	79	31	32	29	32	32
Female alone, under 25	65	64	71	79	70	32	31	31	37	29
Female alone, 25+	58	72	86	77	79	35	46	44	51	47
Couple no children	50	68	76	92	71	39	47	45	56	48
Couple with children	70	79	87	90	78	54	47	44	48	41
Male with children	78	74	139	114	96	43	40	62	60	56
Female with children	79	82	111	92	90	46	44	57	50	50
Other	65	74	74	99	48	52	47	57	39	16

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A23: Closed support periods in which clients were accommodated: total length of accommodation, by reporting period, 2006–07 to 2010–11 (per cent)

Length of accommodation	2006–07	2007–08	2008–09	2009–10	2010–11
1 day to 1 week	50.4	45.8	43.9	45.9	45.5
>1 week–1 month	23.7	25.4	23.6	22.6	24.0
>1–3 months	18.0	20.0	21.2	18.9	20.3
>3–6 months	4.1	5.0	5.9	6.0	5.0
>6 months	3.8	3.8	5.4	6.6	5.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	2,300	2,100	2,100	2,200	2,100
Mean length (days)	34	35	45	46	45
Median length (days)	7	9	11	9	10
Accommodation starting and ending on the same date (number)	100	100	100	100	100
Total closed support periods with accommodation (number)	2,400	2,200	2,200	2,300	2,300

Notes

1. Number excluded due to errors and omissions (weighted): <50 in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A24: Closed support periods in which clients were accommodated: mean and median length of accommodation by client group, by reporting period, 2006–07 to 2010–11 (days)

Client group	Mean					Median				
	2006–07	2007–08	2008–09	2009–10	2010–11	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	35	17	32	37	25	7	7	9	9	7
Male alone, 25+	30	29	39	41	49	6	7	7	6	7
Female alone, under 25	24	34	30	38	49	9	12	10	15	11
Female alone, 25+	25	27	49	35	35	7	8	21	8	9
Couple no children	20	41	28	17	18	6	7	6	6	4
Couple with children	23	65	65	72	69	9	7	17	8	8
Male with children	102	85	183	128	83	26	14	73	73	9
Female with children	56	62	79	74	62	30	26	38	37	31
Other	14	3	20	138	10	14	4	12	4	6

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.
2. Table excludes accommodation that started and ended on the same date.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A25: Closed support periods: type of support required by clients, by reporting period, 2006–07 to 2010–11 (per cent)

Type of support	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Housing/accommodation</i>	69.8	67.9	67.2	78.2	81.9
SAAP/CAP accommodation ^(a)	47.1	45.0	44.3	51.3	49.2
Assistance to obtain/maintain short-term accommodation	14.6	12.9	12.2	14.7	13.9
Assistance to obtain/maintain medium-term accommodation	7.7	10.1	11.8	17.2	15.1
Assistance to obtain/maintain independent housing	32.7	30.8	27.0	31.3	40.2
<i>Financial/employment</i>	37.9	34.6	35.0	41.5	43.2
Assistance to obtain/maintain government allowance	5.9	6.1	6.4	5.1	6.6
Employment and training assistance	3.2	2.8	3.4	3.7	3.3
Financial assistance/material aid	31.1	27.2	27.8	34.5	35.9
Financial counselling and support	8.7	8.0	8.0	9.3	11.2
<i>Personal support</i>	64.4	63.4	62.6	60.7	60.5
Incest/sexual assault	12.1	13.4	13.3	2.1	0.6
Domestic/family violence	7.9	7.6	6.8	6.1	7.3
Family/relationship	12.8	10.3	11.1	11.2	10.9
Emotional support	54.5	50.6	49.2	57.3	58.7
Assistance with problem gambling	0.4	0.4	0.5	0.2	0.3
<i>General support/advocacy</i>	79.1	74.5	72.9	87.1	89.9
Living skills/personal development	14.9	16.1	17.8	23.9	29.3
Assistance with legal issues/court support	5.0	4.7	4.6	4.4	5.1
Advice/information	74.2	67.4	63.2	76.0	78.9
Retrieval/storage/removal of belongings	7.9	7.9	7.1	6.6	8.5
Advocacy/liaison on behalf of client	36.3	33.3	33.5	43.7	47.3
<i>Specialist services</i>	14.9	15.3	14.5	14.7	14.1
Psychological services	2.3	2.8	3.1	3.8	4.3
Specialist counselling services	5.2	5.8	5.3	4.9	4.4
Psychiatric services	1.4	1.4	1.2	1.7	1.4
Pregnancy support	1.2	0.7	1.1	0.8	0.7
Family planning support	0.7	0.5	0.8	0.5	0.5
Drug/alcohol support or intervention	3.9	3.3	3.8	4.1	3.6
Physical disability services	0.1	0.3	0.3	0.3	0.1
Intellectual disability services	0.3	0.4	0.3	0.3	0.4
Culturally specific services	0.8	0.8	0.7	0.9	0.5
Interpreter services	0.3	0.4	0.4	0.3	0.2
Assistance with immigration services	0.3	0.3	0.2	0.3	0.3
Health/medical services	5.0	4.7	4.3	6.5	6.2
<i>Basic support/other n.e.s.</i>	46.5	46.8	46.0	55.6	56.6
Meals	26.8	28.7	27.7	28.1	29.7
Laundry/shower facilities	23.3	25.6	24.3	26.3	29.8
Recreation	10.1	10.4	11.2	13.1	16.4
Transport	25.1	24.0	22.2	26.1	31.9
Other	9.6	9.3	9.0	18.3	16.7
<i>No needs recorded</i>	0.2	0.8	0.8	—	0.1
Total (number)	5,500	5,400	5,600	5,100	5,000

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 100 in 2006–07; 100 in 2007–08; <50 in 2008–09; 100 in 2009–10; 100 in 2010–11.
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. A client may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A26: Closed support periods: type of support required by clients, by client group, 2010–11 (per cent)

Type of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Housing/accommodation</i>	87.5	84.6	85.5	75.2	72.6	70.4	76.6	80.9	81.1
SAAP/CAP accommodation ^(a)	64.7	56.3	53.4	39.1	24.1	26.0	29.9	48.1	33.8
Assistance to obtain/maintain short-term accommodation	16.9	13.5	7.8	14.0	12.8	12.1	23.3	13.0	21.0
Assistance to obtain/maintain medium-term accommodation	9.6	11.7	20.3	14.9	15.7	14.2	22.9	18.3	34.0
Assistance to obtain/maintain independent housing	21.3	31.4	44.4	46.6	44.1	44.3	54.8	53.3	39.8
<i>Financial/employment</i>	32.2	37.7	43.4	45.4	32.5	44.2	47.5	60.3	50.7
Assistance to obtain/maintain government allowance	2.3	2.1	7.9	7.7	1.1	3.3	8.8	15.2	8.5
Employment and training assistance	10.8	2.4	4.3	0.9	1.4	1.8	4.2	1.8	—
Financial assistance/material aid	17.7	34.8	33.7	39.3	26.9	35.3	41.7	53.6	36.1
Financial counselling and support	8.8	7.6	11.0	13.3	7.0	16.4	13.8	16.1	16.5
<i>Personal support</i>	43.2	55.0	71.9	66.1	48.6	53.1	52.0	71.0	62.2
Incest/sexual assault	—	0.5	0.6	0.6	—	—	1.0	1.3	—
Domestic/family violence	0.4	0.9	4.3	12.0	—	1.7	4.2	21.1	2.0
Family/relationship	5.5	5.9	14.4	9.6	4.7	11.4	17.0	19.1	6.8
Emotional support	42.0	54.3	69.9	64.6	47.6	50.5	49.8	68.0	62.2
Assistance with problem gambling	0.5	0.5	—	0.4	—	—	1.0	0.2	—
<i>General support/advocacy</i>	81.9	93.0	86.9	92.0	91.7	93.7	90.7	91.2	93.8
Living skills/personal development	32.1	38.3	44.9	24.0	18.7	18.3	19.5	22.0	12.2
Assistance with legal issues/court support	3.2	3.5	1.4	5.8	1.4	3.2	5.3	11.7	—
Advice/information	67.0	70.0	75.1	88.8	87.4	91.2	89.7	86.5	91.7
Retrieval/storage/removal of belongings	14.2	4.0	4.3	8.5	1.4	2.7	4.1	16.1	—
Advocacy/liaison on behalf of client	34.2	39.1	48.6	57.2	52.6	59.8	54.8	58.6	58.0
<i>Specialist services</i>	10.6	13.5	12.5	17.5	4.3	11.3	11.9	21.2	6.4
Psychological services	2.6	4.1	3.6	6.6	0.9	4.1	6.5	6.6	2.0
Specialist counselling services	3.3	4.8	3.1	5.1	1.0	3.9	4.2	6.8	2.0
Psychiatric services	1.1	2.7	0.3	3.0	—	1.3	2.1	0.9	2.0
Pregnancy support	—	—	2.2	0.4	—	1.7	—	1.2	—
Family planning support	—	0.1	1.3	0.6	—	0.4	—	0.8	—
Drug/alcohol support or intervention	5.3	6.4	2.1	3.2	1.0	2.7	6.4	1.8	—
Physical disability services	—	0.5	—	—	—	—	—	0.1	—
Intellectual disability services	1.1	0.2	0.7	0.2	—	0.9	—	0.4	—
Culturally specific services	0.2	0.2	0.2	1.2	—	0.9	—	0.6	2.4
Interpreter services	—	0.1	—	0.4	0.5	0.9	—	0.2	—
Assistance with immigration services	—	—	0.2	0.6	—	0.5	—	0.5	2.4
Health/medical services	3.7	5.7	5.7	8.2	2.4	4.4	5.4	10.0	4.0
<i>Basic support/other n.e.s.</i>	68.5	64.4	65.2	53.6	35.9	37.9	37.6	56.0	31.3
Meals	56.0	40.5	41.6	14.2	2.8	9.6	7.5	18.3	—
Laundry/shower facilities	53.4	36.5	42.8	17.8	1.9	3.1	2.1	23.3	—
Recreation	39.9	16.9	19.8	7.8	2.8	2.2	2.1	11.9	—
Transport	26.8	23.4	40.7	36.7	21.9	23.5	24.5	44.9	26.3
Other	7.2	16.3	16.0	21.6	26.5	21.6	24.7	19.9	23.3
<i>No needs recorded</i>	0.3	—	0.2	—	—	—	1.1	0.1	—
Total (number)	600	1,200	700	600	200	300	100	1,200	100

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 100 (including those with no information on support requirements or provision).
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A27: Type of support required by clients in closed support periods, by provision, 2010–11

Part a: Individual types of support (percentage of closed support periods)

Type of support	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total		
<i>Housing/accommodation</i>								
SAAP/CAP accommodation ^(a)	3.2	4.5	7.7	87.6	4.7	92.3	100.0	2,500
Assistance to obtain/maintain short-term accommodation	4.1	8.2	12.3	79.0	8.7	87.7	100.0	700
Assistance to obtain/maintain medium-term accommodation	4.6	3.9	8.5	80.7	10.8	91.5	100.0	800
Assistance to obtain/maintain independent housing	7.2	4.0	11.2	79.6	9.2	88.8	100.0	2,000
<i>Financial/employment</i>								
Assistance to obtain/maintain government allowance	6.4	6.4	12.8	82.8	4.5	87.3	100.0	300
Employment and training assistance	18.4	39.9	58.3	32.9	8.9	41.8	100.0	200
Financial assistance/material aid	3.4	6.7	10.1	85.4	4.5	89.9	100.0	1,800
Financial counselling and support	8.9	12.6	21.5	64.4	14.1	78.5	100.0	600
<i>Personal support</i>								
Incest/sexual assault	20.0	33.3	53.3	30.0	16.7	46.7	100.0	<50
Domestic/family violence	9.6	10.2	19.8	73.3	7.0	80.3	100.0	400
Family/relationship	8.9	8.9	17.8	72.5	9.7	82.2	100.0	600
Emotional support	1.3	0.2	1.5	95.3	3.1	98.4	100.0	3,000
Assistance with problem gambling	33.3	33.3	66.6	26.7	6.7	33.4	100.0	<50
<i>General support/advocacy</i>								
Living skills/personal development	3.2	0.9	4.1	88.8	7.0	95.8	100.0	1,500
Assistance with legal issues/court support	12.8	10.3	23.1	67.8	9.1	76.9	100.0	300
Advice/information	0.6	0.1	0.7	97.5	1.8	99.3	100.0	4,000
Retrieval/storage/removal of belongings	5.2	5.7	10.9	86.1	3.0	89.1	100.0	400
Advocacy/liaison on behalf of client	1.8	0.4	2.2	94.8	3.0	97.8	100.0	2,400
<i>Specialist services</i>								
Psychological services	29.7	30.2	59.9	38.1	2.0	40.1	100.0	200
Specialist counselling services	24.0	49.5	73.5	17.8	8.7	26.5	100.0	200
Psychiatric services	25.4	58.2	83.6	13.4	3.0	16.4	100.0	100
Pregnancy support	3.0	18.2	21.2	75.8	3.0	78.8	100.0	<50
Family planning support	13.6	31.8	45.4	36.4	18.2	54.6	100.0	<50
Drug/alcohol support or intervention	20.5	24.0	44.5	39.2	16.4	55.6	100.0	200
Physical disability services	16.7	33.3	50.0	33.3	16.7	50.0	100.0	<50
Intellectual disability services	30.0	35.0	65.0	15.0	20.0	35.0	100.0	<50
Culturally specific services	4.3	30.4	34.7	60.9	4.3	65.2	100.0	<50
Interpreter services	11.1	—	11.1	77.8	11.1	88.9	100.0	<50
Assistance with immigration issues	—	16.7	16.7	58.3	25.0	83.3	100.0	<50
Health/medical services	13.9	30.3	44.2	47.6	8.2	55.8	100.0	300
<i>Basic support/other n.e.s.</i>								
Meals	1.1	3.8	4.9	94.4	0.7	95.1	100.0	1,500
Laundry/shower facilities	0.9	0.4	1.3	98.4	0.4	98.8	100.0	1,500
Recreation	2.7	1.3	4.0	95.1	0.9	96.0	100.0	800
Transport	2.3	1.2	3.5	95.7	0.9	96.6	100.0	1,600
Other	0.3	0.6	0.9	94.7	4.4	99.1	100.0	800

(continued)

Table A27 (continued): Type of support required by clients in closed support periods, by provision, 2010–11

Part b: Broad types of support (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	4.9	4.7	9.6	83.0	7.5	90.5	100.0	6,000	4,100
Financial/ employment	5.7	9.8	15.5	77.9	6.7	84.6	100.0	2,900	2,200
Personal support	3.4	2.8	6.2	89.3	4.5	93.8	100.0	3,900	3,100
General support/ advocacy	2.0	0.9	2.9	93.8	3.3	97.1	100.0	8,500	4,500
Specialist services	20.2	34.1	54.3	37.1	8.5	45.6	100.0	1,100	700
Basic support/ other n.e.s.	1.5	1.5	3.0	95.8	1.2	97.0	100.0	6,300	2,900
Total (%)	3.8	4.3	8.1	87.5	4.4	91.9	100.0
Total (number)	1,100	1,200	2,300	25,100	1,300	26,400	..	28,700	5,000

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A27 and A28

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 100 in 2009–10; 100 in 2010–11.
2. In broad groups of support types, a client may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A28: Broad types of support required in closed support periods, by provision, 2009–10 (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	6.3	5.6	11.9	80.2	8.0	88.2	100.0	5,800	4,000
Financial/ employment	3.0	10.2	13.2	77.0	9.8	86.8	100.0	2,700	2,100
Personal support	2.7	2.5	5.2	88.9	5.8	94.7	100.0	3,900	3,100
General support/ advocacy	2.0	1.1	3.1	92.8	4.2	97.0	100.0	7,800	4,400
Specialist services	11.1	42.8	53.9	34.3	11.8	46.1	100.0	1,200	700
Basic support/ other n.e.s.	0.8	2.1	2.9	95.9	1.2	97.1	100.0	5,700	2,800
Total (%)	3.3	5.3	8.5	86.0	5.5	91.5	100.0
Total (number)	900	1,400	2,300	23,300	1,500	24,800	..	27,100	5,100

Table A29: Closed accompanying child support periods: type of support required by accompanying children, by reporting period, 2006–07 to 2010–11 (per cent)

Type of support	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Accommodation</i>	68.1	65.8	66.0	69.4	69.1
SAAP/CAP accommodation ^(a)	68.1	65.8	66.0	69.4	69.1
<i>School liaison/child care</i>	29.3	34.3	27.2	19.8	24.7
School liaison	9.3	13.0	14.3	11.9	14.9
Child care	23.0	26.2	20.1	14.8	17.3
<i>Personal support</i>	13.8	16.2	25.5	10.8	18.7
Help with behavioural problems	8.7	8.8	11.0	4.4	4.3
Sexual/physical abuse support	6.8	6.8	15.1	1.4	0.7
Skills education	3.5	3.5	4.7	1.4	2.5
Structured play/skill development	3.3	6.6	8.5	6.6	15.1
<i>General support/advocacy</i>	38.4	39.8	32.0	43.2	56.0
Access arrangements	4.9	4.5	3.9	4.4	2.4
Advice/information	24.9	24.3	20.2	24.6	44.2
Advocacy	20.4	24.0	23.0	30.0	39.5
<i>Specialist services</i>	9.4	16.0	21.8	10.7	10.6
Specialist counselling	4.0	5.7	13.7	3.8	3.2
Culturally specific services	2.8	4.4	2.7	4.0	3.0
Health/medical services	4.9	7.9	8.1	5.6	5.7
<i>Basic support/other n.e.s.</i>	58.9	57.3	43.6	41.2	56.1
Meals	21.2	24.4	17.9	12.3	21.7
Showers/hygiene	29.2	38.4	28.3	25.9	33.7
Recreation	17.6	22.0	27.0	20.4	27.5
Transport	38.5	38.6	36.6	30.7	44.5
Other	12.6	16.6	15.7	18.7	30.8
<i>No needs recorded</i>	0.2	1.1	0.3	0.1	0.1
Total (number)	1,000	1,000	1,100	1,200	1,600

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 1,200 in 2006–07; 1,200 in 2007–08; 1,200 in 2008–09; 1,100 in 2009–10; 1,200 in 2010–11. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple types of support, so the percentages do not add to 100.
3. An accompanying child may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A30: Type of support required by accompanying children in closed support periods, by provision, 2010–11

Part a: Individual types of support required (percentage of closed accompanying child support periods)

Type of support	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<i>Accommodation</i>								
SAAP/CAP accommodation ^(a)	2.7	3.9	6.6	90.6	2.9	93.5	100.0	1,100
<i>School liaison/child care</i>								
School liaison	3.1	1.3	4.4	93.4	2.2	95.6	100.0	200
Child care	0.8	1.5	2.3	96.2	1.5	97.7	100.0	300
<i>Personal support</i>								
Help with behavioural problems	13.6	12.1	25.7	60.6	13.6	74.2	100.0	100
Sexual/physical abuse support	18.2	27.3	45.5	45.5	9.1	54.6	100.0	<50
Skills education	—	18.4	18.4	78.9	2.6	81.5	100.0	<50
Structured play/skill development	0.4	4.3	4.7	94.3	0.9	95.2	100.0	200
<i>General support/advocacy</i>								
Access arrangements	2.7	5.4	8.1	75.7	16.2	91.9	100.0	<50
Advice/information	0.4	0.1	0.5	99.1	0.3	99.4	100.0	700
Advocacy	0.8	1.0	1.8	98.2	—	98.2	100.0	600
<i>Specialist services</i>								
Specialist counselling	14.3	32.7	47.0	40.8	12.2	53.0	100.0	100
Culturally specific services	2.2	2.2	4.4	80.4	15.2	95.6	100.0	<50
Health/medical services	2.3	10.3	12.6	67.8	19.5	87.3	100.0	100
<i>Basic support/other n.e.s.</i>								
Meals	1.5	6.4	7.9	92.1	—	92.1	100.0	400
Showers/hygiene	0.4	—	0.4	99.6	—	99.6	100.0	500
Recreation	0.5	—	0.5	99.5	—	99.5	100.0	400
Transport	0.9	0.1	1.0	98.8	0.1	98.9	100.0	700
Other	0.2	1.5	1.7	97.2	1.1	98.3	100.0	500

(continued)

Table A30 (continued): Type of support required by accompanying children in closed support periods, by provision, 2010–11

Part b: Broad types of support (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support period (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	2.7	3.9	6.6	90.6	2.9	93.5	100.0	1,100	1,100
School liaison/ child care	1.8	1.4	3.2	94.9	1.8	96.7	100.0	500	400
Personal support	3.5	8.1	11.6	84.6	3.8	88.4	100.0	400	300
General support/ advocacy	0.7	0.7	1.4	98.0	0.6	98.6	100.0	1,400	900
Specialist services	5.5	14.3	19.8	63.7	16.5	80.2	100.0	200	200
Basic support/ other n.e.s.	0.7	1.2	1.9	97.9	0.2	98.1	100.0	2,600	900
Total (%)	1.5	2.4	3.9	94.5	1.7	96.1	100.0
Total (number)	100	100	200	5,800	100	5,900	..	6,200	1,600

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A30 and A31

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 1,100 in 2009–10; 1,200 in 2010–11. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. In broad groups of support types, an accompanying child may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to accompanying child support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A31: Broad types of support required by accompanying children in closed support periods, by provision, 2009–10 (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.2	8.3	9.5	85.4	5.1	90.5	100.0	800	800
School liaison/ child care	1.3	3.4	4.7	92.5	2.8	95.3	100.0	300	200
Personal support	1.8	16.9	18.7	75.3	6.0	81.3	100.0	200	100
General support/ advocacy	2.5	1.8	4.3	94.1	1.6	95.7	100.0	700	500
Specialist services	3.1	15.0	18.1	68.8	13.1	81.9	100.0	200	100
Basic support/ other n.e.s.	0.6	1.7	2.3	96.8	0.9	97.7	100.0	1,300	500
Total (%)	1.4	4.8	6.2	90.8	3.0	93.8	100.0
Total (number)	<50	200	200	3,200	100	3,300	..	3,500	1,200

Table A32: Closed support periods: main source of income immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
2009–10				
No income	22.8	6.2	7.9	5.7
Government payments	71.6	87.5	87.7	89.0
Other	5.5	6.3	4.4	5.3
Total	100.0	100.0	100.0	100.0
Total (number)	300	200	5,000	4,200
2010–11				
No income	16.0	9.2	8.3	6.2
Government payments	80.0	86.0	88.1	89.4
Other	4.0	4.8	3.6	4.4
Total	100.0	100.0	100.0	100.0
Total (number)	300	300	5,000	4,200

Notes

1. Number excluded due to errors and omissions (weighted): 100 before support (including 'Don't know'), 900 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 100 before support (including 'Don't know'), 900 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A33: Closed support periods: main source of income immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
No income	12.5	5.3	3.3	2.3	1.8	5.7	200
Government payments	82.7	89.1	91.7	92.3	91.2	89.0	3,800
Other	4.7	5.7	5.0	5.4	7.0	5.3	200
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,000	800	1,400	600	400	..	4,200
2010–11							
No income	11.8	7.0	3.4	1.8	2.3	6.2	300
Government payments	85.0	89.0	91.3	94.5	90.9	89.4	3,800
Other	3.3	4.0	5.3	3.6	6.8	4.4	200
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,200	800	1,300	500	400	..	4,200

Notes

1. Number excluded due to errors and omissions (weighted): 900 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 900 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A34: Closed support periods: employment status in the week before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
2009–10				
Employed full/part time	6.4	14.8	7.7	9.8
Unemployed (looking for work)	33.5	27.5	22.8	21.3
Not in labour force	60.1	57.7	69.5	68.9
Total	100.0	100.0	100.0	100.0
Total (number)	200	200	4,900	4,000
2010–11				
Employed full/part time	7.0	15.8	7.4	8.6
Unemployed (looking for work)	33.0	27.6	21.6	20.7
Not in labour force	60.0	56.6	71.0	70.7
Total	100.0	100.0	100.0	100.0
Total (number)	200	200	5,000	3,900

Notes

1. Number excluded due to errors and omissions (weighted): 200 before support (including 'Don't know'), 1,200 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A35: Closed support periods: employment status in the week after a support period, by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
Employed full/part time	6.7	9.1	10.4	11.6	14.5	9.8	400
Unemployed (looking for work)	24.6	25.0	21.4	15.7	13.1	21.3	800
Not in labour force	68.7	65.9	68.2	72.7	72.4	68.9	2,700
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,000	700	1,300	500	400	..	4,000
2010–11							
Employed full/part time	6.8	7.2	9.6	9.0	13.4	8.6	300
Unemployed (looking for work)	22.9	22.6	21.9	14.8	13.4	20.7	800
Not in labour force	70.3	70.3	68.4	76.1	73.2	70.7	2,800
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	1,100	800	1,200	500	400	..	3,900

Notes

1. Number excluded due to errors and omissions (weighted): 1,200 (including 'Don't know' and 'Client left without providing any information') in 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A36: Closed support periods: type of house/dwelling immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
2009–10				
<i>Improvised dwelling/sleeping rough</i>	11.0	2.1	14.1	5.4
Improvised dwelling/car/tent/squat	8.8	1.9	10.2	3.5
Street/park/in the open	2.2	0.2	3.9	1.8
<i>House/dwelling</i>	84.5	95.5	81.1	91.1
House/flat	70.7	84.7	68.3	77.0
Caravan	2.4	1.6	2.6	2.1
Boarding/rooming house	9.1	7.4	7.1	9.2
Hostel/hotel/motel	2.3	1.9	3.1	2.8
<i>Institutional setting</i>	4.5	2.4	4.8	3.5
Hospital	0.5	—	0.7	0.2
Psychiatric institution	0.5	0.5	0.5	0.4
Prison/youth training centre	1.6	0.6	1.5	0.9
Other institutional setting	1.9	1.2	2.1	2.0
Total	100.0	100.0	100.0	100.0
Total (number)	1,500	1,100	4,900	3,300
2010–11				
<i>Improvised dwelling/sleeping rough</i>	7.8	2.0	11.7	4.7
Improvised dwelling/car/tent/squat	6.5	1.9	8.8	3.0
Street/park/in the open	1.3	0.2	2.8	1.7
<i>House/dwelling</i>	87.3	93.0	83.5	90.7
House/flat	73.8	84.2	70.8	78.5
Caravan	2.0	1.1	2.5	1.4
Boarding/rooming house	7.9	5.8	6.3	7.3
Hostel/hotel/motel	3.6	1.9	3.9	3.5
<i>Institutional setting</i>	4.9	4.9	4.8	4.7
Hospital	0.4	0.3	0.5	0.4
Psychiatric institution	1.1	0.8	0.9	0.6
Prison/youth training centre	2.0	1.6	1.8	1.0
Other institutional setting	1.3	2.2	1.6	2.7
Total	100.0	100.0	100.0	100.0
Total (number)	2,000	1,500	4,900	3,400

Notes

1. Number excluded due to errors and omissions (weighted): 200 before support (including 'Don't know'), 1,800 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A37: Closed support periods: type of tenure immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
	2009–10			
<i>SAAP/CAP funded accommodation</i> ^(a)	17.4	7.7	11.3	11.1
SAAP/CAP crisis/short-term accommodation	15.5	4.2	9.2	6.3
SAAP/CAP medium/long-term accommodation	0.9	3.2	1.1	3.9
Other SAAP/CAP funded accommodation	1.1	0.3	1.0	0.9
<i>No tenure</i>	14.2	3.5	17.3	7.4
Institutional setting	3.8	1.4	3.7	2.2
Improvised dwelling/sleeping rough	9.4	2.0	12.9	4.9
Other	1.0	0.1	0.6	0.4
<i>Tenure</i>	68.3	88.8	71.5	81.4
Purchasing/purchased own home	2.1	1.3	3.3	2.3
Private rental	30.5	43.9	29.8	36.3
Public housing rental	9.6	24.8	9.5	19.8
Community housing rental	0.3	2.7	0.5	2.2
Rent-free accommodation	7.2	2.6	7.6	4.6
Boarding	18.6	13.6	20.7	16.1
Total	100.0	100.0	100.0	100.0
Total (number)	1,400	1,000	4,500	3,100
	2010–11			
<i>SAAP/CAP funded accommodation</i> ^(a)	17.1	8.8	11.5	11.0
SAAP/CAP crisis/short-term accommodation	14.4	4.4	8.9	6.4
SAAP/CAP medium/long-term accommodation	1.5	3.7	1.6	3.8
Other SAAP/CAP funded accommodation	1.2	0.7	1.0	0.8
<i>No tenure</i>	11.6	5.4	15.4	7.5
Institutional setting	4.1	3.6	4.0	2.8
Improvised dwelling/sleeping rough	7.1	1.6	11.0	4.4
Other	0.4	0.2	0.4	0.3
<i>Tenure</i>	71.4	85.8	73.1	81.5
Purchasing/purchased own home	3.0	2.2	2.8	2.0
Private rental	31.4	39.1	30.5	35.3
Public housing rental	8.4	20.8	9.2	17.6
Community housing rental	0.9	5.7	1.2	4.3
Rent-free accommodation	8.3	4.5	9.8	7.2
Boarding	19.4	13.4	19.7	15.1
Total	100.0	100.0	100.0	100.0
Total (number)	1,800	1,400	4,500	3,100

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 700 before support (including 'Don't know'), 2,100 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 600 before support (including 'Don't know'), 2,000 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A38: Closed support periods: type of house/dwelling occupied immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
Improvised dwelling/sleeping rough	13.3	5.1	3.0	3.0	1.4	5.4	200
House/dwelling	82.3	90.3	93.8	94.7	96.3	91.1	3,000
Institutional setting	4.4	4.7	3.2	2.3	2.3	3.5	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	700	600	1,100	500	400	..	3,300
2010–11							
Improvised dwelling/sleeping rough	11.4	4.5	1.9	1.2	0.6	4.7	200
House/dwelling	84.0	91.3	93.0	94.2	95.1	90.7	3,100
Institutional setting	4.6	4.3	5.1	4.6	4.3	4.7	200
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	900	600	1,000	400	400	..	3,400

Notes

1. Number excluded due to errors and omissions (weighted): 1,800 (including 'Don't know' and 'Client left without providing any information') in 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A39: Closed support periods: type of tenure immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
SAAP/CAP funded accommodation ^(a)	16.2	15.3	9.6	8.5	4.1	11.1	300
No tenure	16.3	5.7	5.6	4.6	3.8	7.4	200
Tenure	67.5	79.0	84.8	86.8	92.1	81.4	2,500
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	600	500	1,100	400	400	..	3,100
2010–11							
SAAP/CAP funded accommodation ^(a)	12.2	16.2	11.3	6.4	5.1	11.0	300
No tenure	15.6	6.6	4.4	3.9	3.8	7.5	200
Tenure	72.2	77.2	84.3	89.7	91.1	81.5	2,500
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	800	600	1,000	400	400	..	3,100

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 2,100 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 2,000 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A40: Closed support periods: living situation immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Living situation	Before	After
		2009–10
With both parents	2.6	1.6
With one parent and parent's spouse/partner	2.3	1.6
With one parent	4.6	4.2
With foster family	0.3	0.2
With relatives/friends temporary	19.8	11.5
With relatives/friends long-term	3.3	4.1
With spouse/partner	7.2	6.0
With spouse/partner and child(ren)	10.9	8.4
Alone	23.0	28.2
Alone with child(ren)	9.4	17.7
With other unrelated persons	16.0	16.0
Other	0.6	0.5
Total	100.0	100.0
Total (number)	5,000	3,400
		2010–11
With both parents	2.6	1.8
With one parent and parent's spouse/partner	2.7	2.0
With one parent	5.4	5.0
With foster family	0.2	0.2
With relatives/friends temporary	21.0	13.1
With relatives/friends long-term	3.3	4.1
With spouse/partner	7.0	5.5
With spouse/partner and child(ren)	10.0	7.2
Alone	21.8	25.5
Alone with child(ren)	12.3	21.1
With other unrelated persons	13.5	14.1
Other	0.3	0.4
Total	100.0	100.0
Total (number)	5,000	3,500

Notes

1. Number excluded due to errors and omissions (weighted): 100 before support (including 'Don't know'), 1,700 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 200 before support (including 'Don't know'), 1,700 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A41: Closed support periods: student status immediately before and after a support period, by age, by reporting period, 2009–10 to 2010–11 (per cent)

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
2009–10						
Not a student	44.1	42.9	95.0	94.2	87.8	86.5
Primary/secondary student	45.0	42.5	1.0	0.9	7.2	7.1
Post-secondary student/employment training	10.9	14.6	4.0	4.9	5.0	6.3
Total	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	700	600	4,100	3,300	4,800	3,900
2010–11						
Not a student	48.5	48.9	95.3	94.8	88.8	88.0
Primary/secondary student	36.2	35.8	0.6	0.5	5.5	5.7
Post-secondary student/employment training	15.3	15.3	4.1	4.7	5.7	6.3
Total	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	700	600	4,200	3,300	4,800	3,900

Notes

1. Number excluded due to errors and omissions (weighted): 300 before support (including 'Don't know'), 1,200 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 200 before support (including 'Don't know'), 1,200 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Table excludes closed support periods for clients aged 4 years and under.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A42: Closed support periods: existence of a case management plan by the end of a support period, by reporting period, 2006–07 to 2010–11 (per cent)

Case management plan	2006–07	2007–08	2008–09	2009–10	2010–11
Yes	60.4	56.1	54.9	61.6	59.5
No, client did not agree to one	11.2	14.0	15.5	6.4	7.6
No, support period too short	25.7	28.9	29.1	31.8	32.5
No, other reason	2.7	1.0	0.5	0.2	0.4
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	5,200	5,100	5,200	4,900	4,900

Notes

1. Number excluded due to errors and omissions (weighted): 400 in 2006–07; 500 in 2007–08; 400 in 2008–09; 300 in 2009–10; 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A43: Closed support periods where a case management plan was in place by the end of a support period: achievement of goals, by reporting period, 2006–07 to 2010–11 (per cent)

Achievement of goals	2006–07	2007–08	2008–09	2009–10	2010–11
All goals achieved	31.2	29.7	26.1	25.5	28.0
Most or some goals achieved	60.4	62.9	64.0	64.8	61.9
No goals achieved	8.4	7.3	9.9	9.7	10.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,100	2,800	2,800	3,000	2,900

Notes

1. Number excluded due to errors and omissions (weighted): <50 in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

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