

## Summary

Invoice Number: AT-25924407

Date Issued: 27 Oct 2016

**HealthInfoNet**

2 Bradford St  
Mount Lawley WA 6050  
Australia

**Billing Contact:**

Renae Bastholm  
HealthInfoNet  
r.bastholm@ecu.edu.au

**Technical Contact:**

Renae Bastholm  
HealthInfoNet  
r.bastholm@ecu.edu.au

**Total Paid: USD \$11.00****Date Paid: 27 Oct 2016**

### OFFICIAL RECEIPT

Invoice Total:	\$11.00
Payment Received:	-\$11.00
<b>Amount Now Due:</b>	<b>\$0.00</b>
Credit Card Number:	xxxxxxxxxxxx7123
Cardholder's Name:	Renae Bastholm

Thank you for your payment!

For information on our refund policy and other purchasing FAQs, see  
<https://www.atlassian.com/licensing/purchase-licensing>

## Details

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Qty	Product	Unit Price	Adjustment	Total
1	Confluence (Cloud) 10 Users (Monthly Payments) Renewal - Site Address: healthinonet.atlassian.net - Support Entitlement Number: SEN-6966637 - Licensed To: HealthInfoNet - Billing Period: 27 Oct 2016 - 27 Nov 2016	\$10.00 USD		\$10.00 USD
Total Ex. Tax (USD)				\$10.00
10% GST (USD)				\$1.00
<b>Total Amount Paid (USD)</b>				<b>\$11.00</b>

## Additional Notes

The GST on this tax invoice is converted into Australian currency at the rate of 1 USD = 1.301650 AUD. This rate is calculated from Morningstar rates as at 26 Oct 2016.

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**Licensing & Support****Invoice Number: AT-25924407**Date Issued: 27 Oct 2016

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Support Requests related to licensing or Atlassian software can be initiated at <https://www.atlassian.com/resources/support>

For support requests related to third party software please contact the third party vendor.

Usage of Atlassian software and hosted services is subject to the [Atlassian Customer Agreement](#)

Usage of third party add-ons purchased through the Atlassian Marketplace is subject to the Atlassian Marketplace [Terms of Use](#)

Technical Account Management (TAM) services are subject to the [Atlassian Professional Services Agreement](#)

Specific details on Atlassian's support policy are available at <https://confluence.atlassian.com/support/atlassian-support-offerings-193299636.html>

Next steps for JIRA, Confluence, and Marketplace add-on legacy license holders are available in the [Atlassian licensing FAQ](#)

Software maintenance covers access to any support\* and software product updates for your software license.

After your software maintenance period expires, you will no longer be able to access support or software updates, including security patches. Renewing your software maintenance is done purely at your discretion, and can be renewed in advance of your maintenance period expiration to ensure uninterrupted access to the support services and software and security updates.

You can continue to use your software after the active maintenance period expires. However, do keep in mind that software maintenance renewals commence from the expiration of the last active software maintenance period.

\* Support covers technical service requests for implementation and configuration assistance, upgrade assistance, post-implementation product issues.

A technical service request is defined as assistance with one issue, problem, or question relating to the use or installation of a Atlassian product, regardless of the number of communications required.

Support does not cover the following:

- Development requests, including custom code development or support for third party plugins
- Database integrity or database performance issues, including tuning and optimisation of the database
- Network topology or environment issues
- Application server issues not directly related to the Atlassian product implementation, configuration or operation
- Service requests or issues referred via Atlassian forums