

THE FRED HOLLOWES FOUNDATION INDIGENOUS AUSTRALIA PROGRAM

Telehealth Information Sheet 4: Who's who in Telehealth

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WHO'S WHO IN TELEHEALTH

Given the vast array of organisations involved in the telehealth space, this information sheet provides an overview of key players in the space.

International bodies

- World Health Organization (WHO) **Global Observatory for eHealth** has a mission to improve health by providing Member States with strategic information and
- guidance on effective practices and standards in eHealth (the use of information and communication technologies for health) <http://www.who.int/goe/en/>
- **International Society for Telemedicine and eHealth**, an NGO in Official Relations with WHO, has the mission of facilitating the international dissemination of knowledge and experience in telemedicine and eHealth and providing access to recognised experts in the field worldwide <https://www.isfteh.org/>



Government

- Australian Government **Australian Digital Health Agency** is tasked with improving health outcomes for Australians through delivery of digital healthcare systems, with a focus on engagement, innovation, clinical quality and safety, and the national digital health strategy¹ for Australia <https://www.digitalhealth.gov.au/>
- Australian Government **Department of Human Services** telehealth page explaining Medicare eligibility requirements for telehealth services to support Indigenous health, including a case study <https://www.humanservices.gov.au/organisations/health-professionals/enablers/education-guide-telehealth-supporting-indigenous-health>
- **Parliament of Australia** House of Representatives Standing Committee on Infrastructure and Communications Inquiry into the role and potential of the National Broadband Network Chapter 3 Health https://www.aph.gov.au/Parliamentary_Business/Committees/House_of_Representatives_Committees?url=ic/nbn/report.htm
- NZ Ministry of Health **National Telehealth Service** provides an integrated platform for people to access health information, advice and support from trained health professionals <https://www.health.govt.nz/our-work/national-telehealth-service>

Societies and Industry Bodies

- **Australasian Telehealth Society** has a vision to deliver a united 'voice' for telehealth advancement and covering a broad range of domains including the health sector, academic institutions, government and industry partners <http://www.aths.org.au/>
- **Australian College of Rural and Remote Medicine (ACRRM)** developed a world-leading eHealth and telehealth offer available to registered users, members and Fellows of the College <http://www.acrrm.org.au/rural-and-remote-medicine-resources/ehealth-and-telehealth>
- **ACRRM Telehealth Advisory Committee** includes representatives from medical

specialist and nursing colleges and organisations, peak Aboriginal health organisations, consumer organisations, the National Rural Health Alliance, the Rural Doctors Association of Australia, Standards Australia, the Australasian Telehealth Society and the Royal Flying Doctor Service.

- **Royal Australian College of General Practitioners** has produced various telehealth guidelines and factsheets <https://www.racgp.org.au/your-practice/ehealth/telehealth/>
- **Health Informatics Society of Australia** is the country's peak professional body for the digital health community and members are health informaticians, clinicians, researchers, healthcare managers and executives, data analysts, designers, project managers, business analysts, technologists and innovators <https://www.hisa.org.au/>
- **Health Informatics New Zealand** is a not-for-profit organisation that supports the field of health informatics, with a focus on events and professional development <http://www.hinz.org.nz/>
- **American Telemedicine Association** is a non-profit association helping to transform healthcare by improving quality, equity and affordability of healthcare throughout the world <http://www.americantelemed.org/home>

Academia and science in Australia

- University of Queensland **Centre of Research Excellence in Telehealth** supports researchers to collaborate and develop capacity in telehealth and was launched in 2014 and funded by the National Health and Medical Research Council <https://cretelehealth centre.uq.edu.au/>
- University of Queensland **Centre for Online Health** is part of the faculty of medicine and is the host centre for the Centre for Research Excellence in Telehealth
- **CSIRO's Digital Health** area, aiming to improve the safety, quality and efficiency of health services by delivering technology in partnerships, with a focus on cutting hospital

¹ <https://www.digitalhealth.gov.au/about-the-agency/publications/australias-national-digital-health-strategy>



waiting times, faster drug delivery, improving access to services and making health records more accessible

<https://www.csiro.au/en/Research/BF/Areas/Digital-health>

- **Australian eHealth Research Centre** (joint venture between CSIRO and Queensland Government) and the **CSIRO eHealth Research Program** <https://aehrc.com/>
- **THRIL (Telehealth Research and Innovation Laboratory)** University of Western Sydney operates on a multidisciplinary collaboration model drawing on the academic expertise of a participants from the Schools of Computing & Mathematics, Science and Health, Medicine, Nursing & Midwifery, as well as several other strong external research groups.
https://www.westernsydney.edu.au/scem/school_of_computing_engineering_and_mathematics/research/thril
- The University of Melbourne's **Networked Society Institute** was established in 2015 as the successor to the Institute for a Broadband-Enabled Society. The transition reflected evolution from a focus on universal access to high-speed broadband to the complexity, scale and speed of connectivity shaping the networked society.
<https://networkedsociety.unimelb.edu.au/>

Journals

Journal of the International Society for Telemedicine and eHealth
https://www.isfteh.org/media/journal_of_the_international_society_for_telemedicine_and_ehealth

Journal of Telemedicine and Telecare
<http://journals.sagepub.com/home/jtt>

Telemedicine and eHealth
<https://www.ncbi.nlm.nih.gov/labs/journals/telemed-j-e-health/>

International Journal of Telemedicine and Applications
<https://www.hindawi.com/journals/ijta/>

Electronic Journal of Health Informatics
<http://www.ejhi.net/ojs/index.php/ejhi>

Media

Pulse+IT Magazine
<https://www.pulseitmagazine.com.au/>

Mobile Health News
<http://www.mobihealthnews.com/>

Telepresence news
<http://www.telepresenceoptions.com/telepresence-news-story/>

This information sheet has been prepared by an external consultant in collaboration with the Indigenous Australia Program.

This is a live document and any corrections, additions or other feedback is most appreciated.

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